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TOPIC 1: USER SIGN UP

To access the system, user need to go to iLMS system, <https://www.mii4u.org> .

1. User need to complete Sign Up form and click **Sign up** button.

THE MALAYSIAN INSURANCE INSTITUTE

iLMS
INTEGRATED LEARNING MANAGEMENT SYSTEM

Login here

User ID
Password
Forgot Password? **Sign in**

Already a Member?
Taken MII programme before?
Contact MII for your login details:
✉ : customercare@mii.org.my
☎ : +603 2712 8882

New to iLMS? Sign up
[Click here for user manual](#)

Nationality: Malaysian
ID Number: 930902026083
Full Name: ZAWANI AHMAD
Email Address: jannahzawani2000@gmail.com
Password: 930902026083
Confirm Password: *****
Sign up

Are you a new Company Person in Charge?
Please download this form & contact MII to get your iLMS ID

2. Upon successful registration iLMS system will prompt message to check email for activation.

THE MALAYSIAN INSURANCE INSTITUTE

iLMS
INTEGRATED LEARNING MANAGEMENT SYSTEM

Account created. Please check your email for account activation.

User ID
Password
Forgot Password? **Sign in**

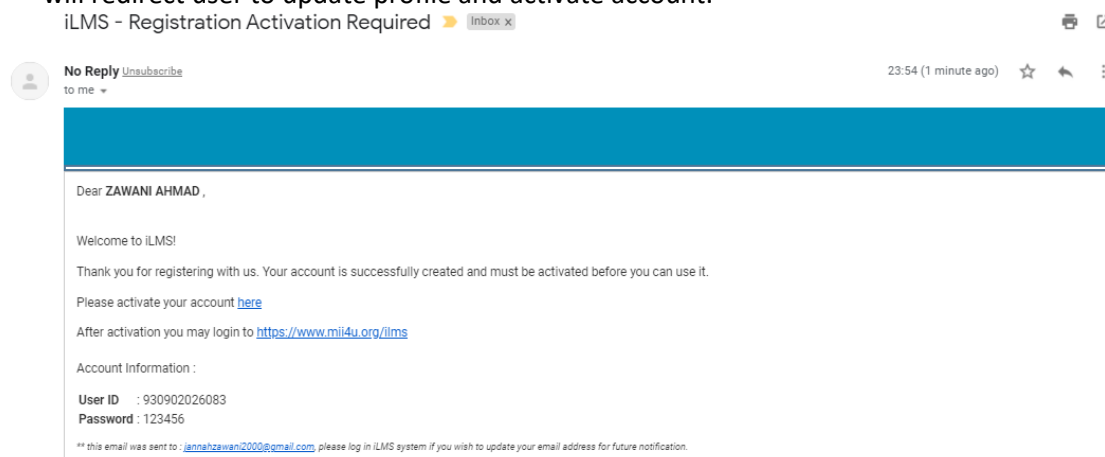
Already a Member?
Taken MII programme before?
Contact MII for your login details:
✉ : customercare@mii.org.my
☎ : +603 2712 8882


New to iLMS? Sign up
[Click here for user manual](#)

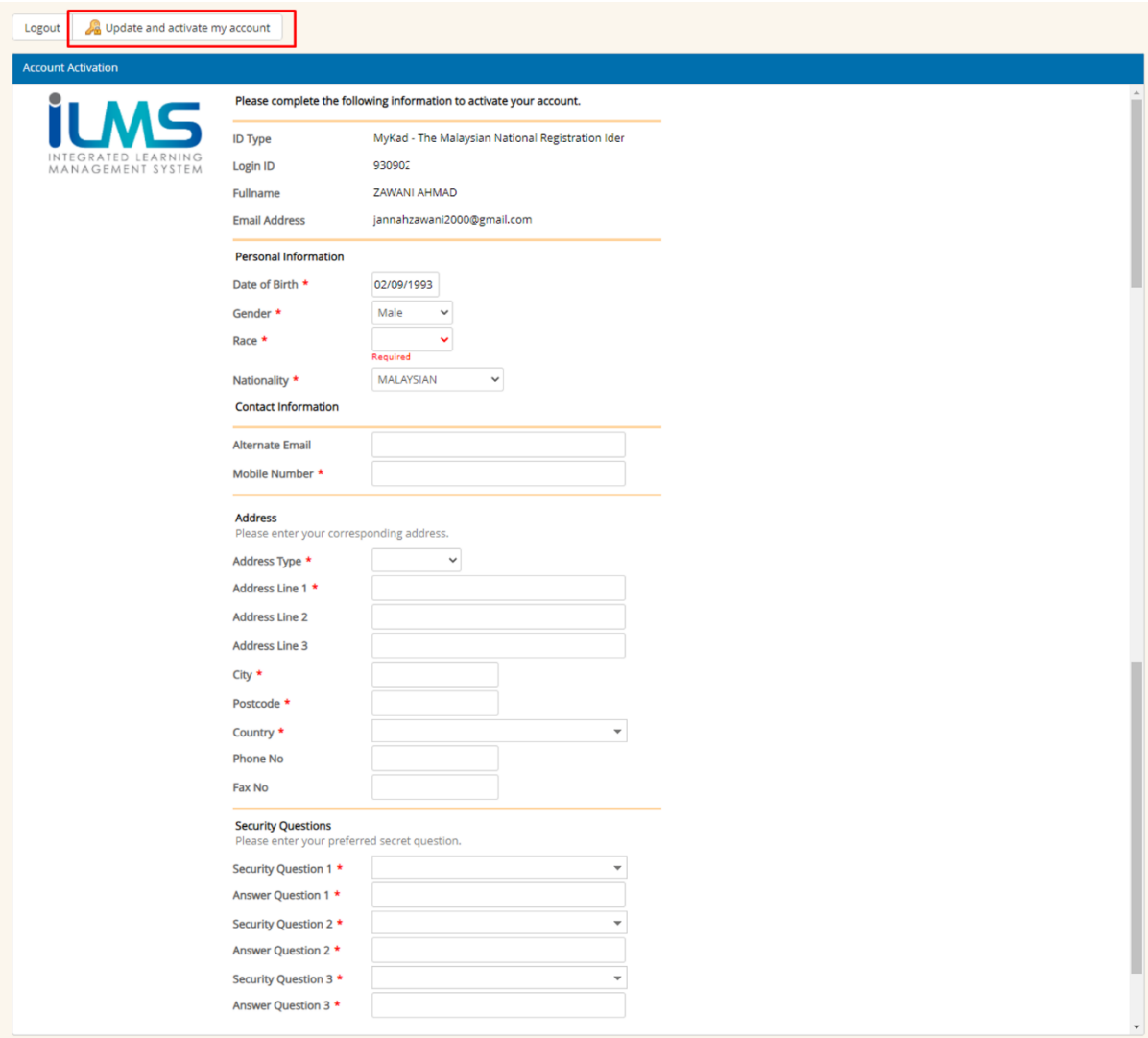
Nationality: - Select Nationality -
ID Number
Full Name
Email Address
User ID
Password
Confirm Password
Sign up

Are you a new Company Person in Charge?
Please download this form & contact MII to get your iLMS ID

3. Email received by user for activation. User may click “here” to activate your account. Link will redirect user to update profile and activate account.

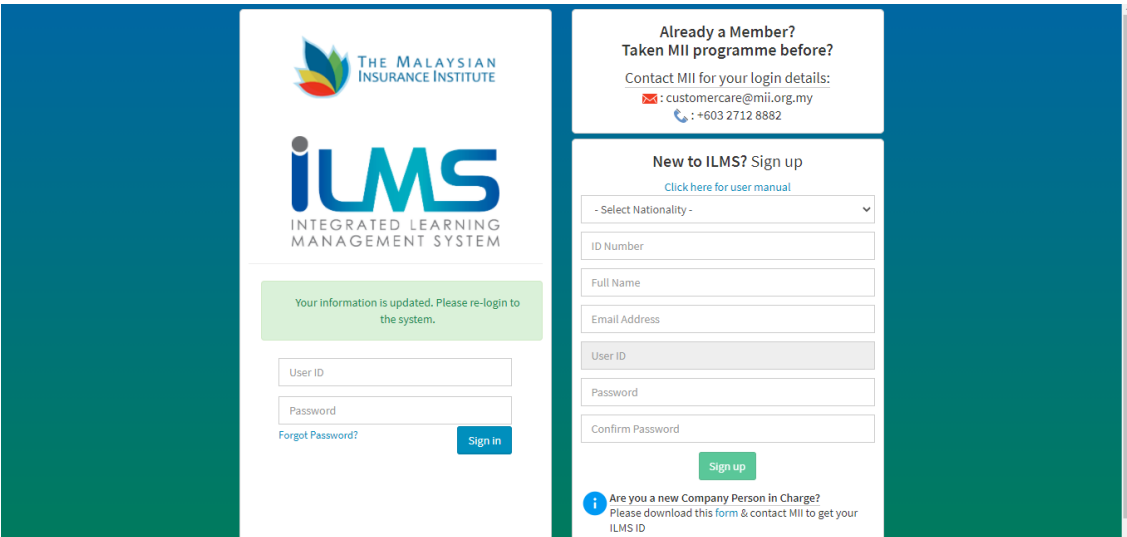


4. User need to complete profile form and click  Update and activate my account .



The screenshot shows the 'Account Activation' page of the ILMS (Integrated Learning Management System). At the top, there are links for 'Logout' and 'Update and activate my account'. The page title is 'Account Activation'. The ILMS logo is on the left. The main heading is 'Please complete the following information to activate your account.' The form is divided into several sections: 1. **User Information**: ID Type (MyKad - The Malaysian National Registration Ider), Login ID (930902), Fullname (ZAWANI AHMAD), and Email Address (jannahzawani2000@gmail.com). 2. **Personal Information**: Date of Birth (02/09/1993), Gender (Male), Race (Required), and Nationality (MALYSIAN). 3. **Contact Information**: Alternate Email and Mobile Number. 4. **Address**: Address Type, Address Line 1, Address Line 2, Address Line 3, City, Postcode, Country, Phone No, and Fax No. 5. **Security Questions**: Three questions with dropdown menus for the question and text boxes for the answers. A green message box states: 'Your information is updated. Please re-login to the system.'


5. Upon successful activation, user will be redirect to ILMS login page. To login user need to key in User ID and Password created during Sign Up.

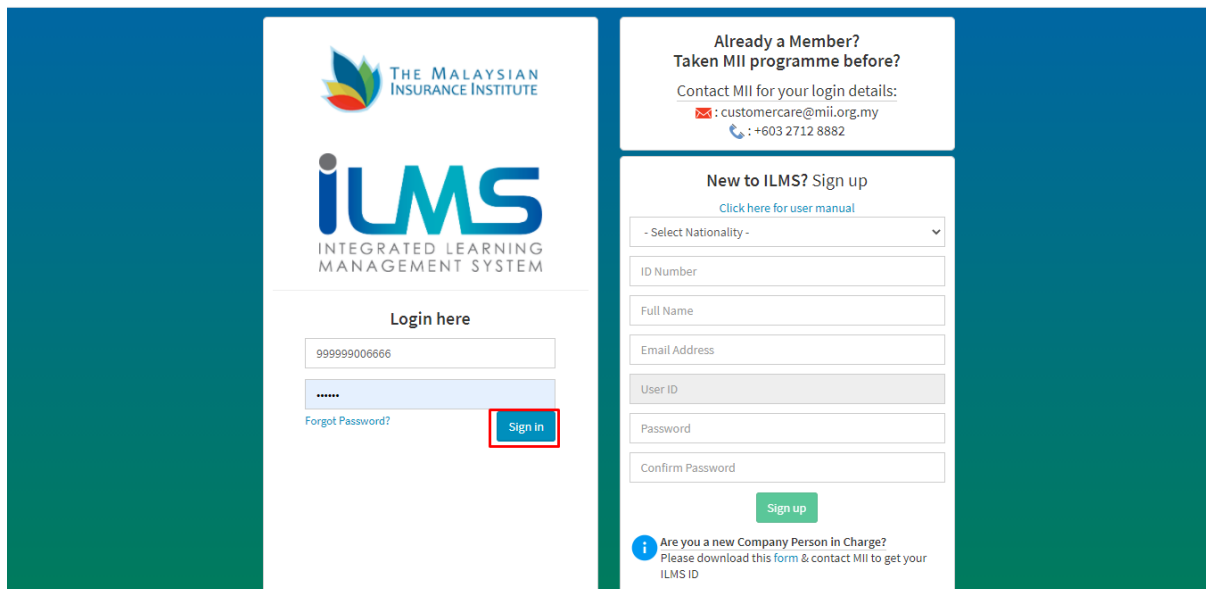


The screenshot shows the ILMS login page. At the top, there is a banner for 'THE MALAYSIAN INSURANCE INSTITUTE' and the 'ILMS INTEGRATED LEARNING MANAGEMENT SYSTEM' logo. A green message box states: 'Your information is updated. Please re-login to the system.' Below this is a login form with fields for 'User ID' and 'Password', a 'Forgot Password?' link, and a 'Sign in' button. To the right, there are two sections: 1. 'Already a Member? Taken MII programme before?' with contact details for MII (customer care@mii.org.my and +603 2712 8882). 2. 'New to ILMS? Sign up' with a link to the user manual, a dropdown for 'Select Nationality', and fields for 'ID Number', 'Full Name', 'Email Address', 'User ID', 'Password', and 'Confirm Password'. A 'Sign up' button is at the bottom of this section. At the very bottom, there is a note: 'Are you a new Company Person in Charge? Please download this form & contact MII to get your ILMS ID'.

TOPIC 2: USER LOGIN

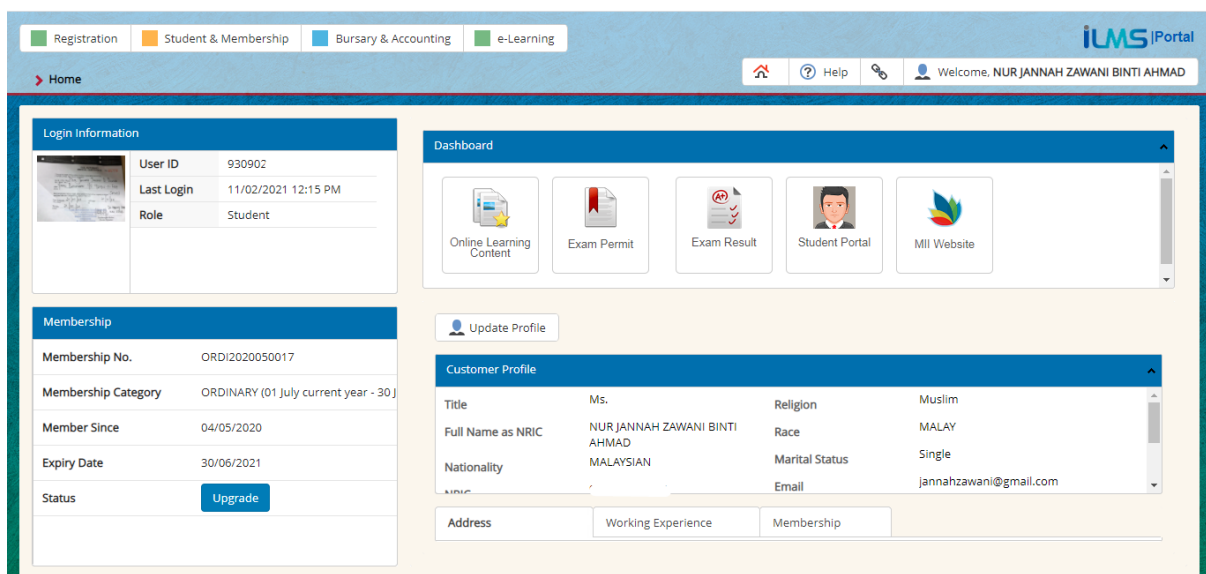
To access the system, user needs to log into iLMS system, <https://www.mii4u.org> using their user ID and password as shown below.

1. Key in User ID, password and click  button.
** User ID = MyKad Number (without dash) / Passport Number



The image shows the iLMS login and sign-up interface. On the left, the 'Login here' section has a text input for the User ID (pre-filled with '999999006666') and a password input (pre-filled with '*****'). A 'Sign in' button is highlighted with a red box. Above the login fields is the iLMS logo and the text 'THE MALAYSIAN INSURANCE INSTITUTE'. On the right, the 'New to iLMS? Sign up' section includes a dropdown for 'Select Nationality', and input fields for 'ID Number', 'Full Name', 'Email Address', 'User ID', 'Password', and 'Confirm Password'. A green 'Sign up' button is at the bottom of this section. Above the sign-up section, there is a link for 'Already a Member? Taken MII programme before?' and contact information for MII.

2. System will redirect user to iLMS dashboard.

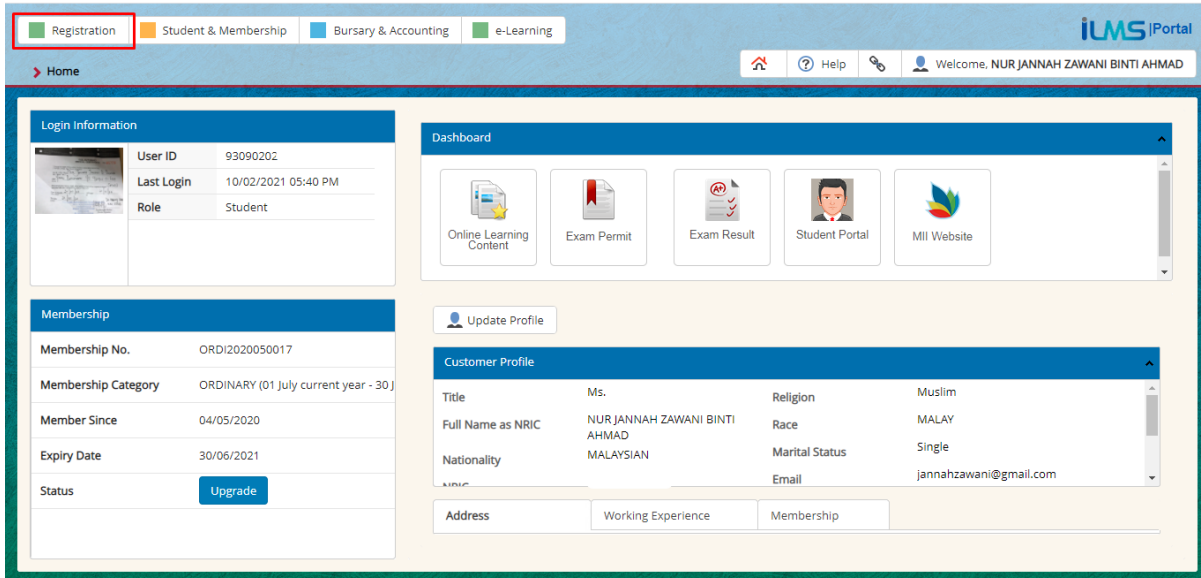


The image shows the iLMS dashboard for a user named NUR JANNAH ZAWANI BINTI AHMAD. The dashboard has a top navigation bar with tabs for 'Registration', 'Student & Membership', 'Bursary & Accounting', and 'e-Learning'. The main content area is divided into several sections: 'Login Information' (showing User ID 930902, Last Login 11/02/2021 12:15 PM, and Role Student), 'Membership' (showing Membership No. ORD/2020050017, Membership Category ORDINARY (01 July current year - 30), Member Since 04/05/2020, Expiry Date 30/06/2021, and Status Upgrade), 'Dashboard' (with icons for Online Learning Content, Exam Permit, Exam Result, Student Portal, and MII Website), 'Update Profile' button, and 'Customer Profile' (showing Title Ms., Full Name as NRIC NUR JANNAH ZAWANI BINTI AHMAD, Nationality MALAYSIAN, Religion Muslim, Race MALAY, Marital Status Single, Email jannahzawani@gmail.com, Address, Working Experience, and Membership).

TOPIC 3: EXAM REGISTRATION (INDIVIDUAL)

3.1. Computer Based Exam Registration

1. Click on  **Registration** menu



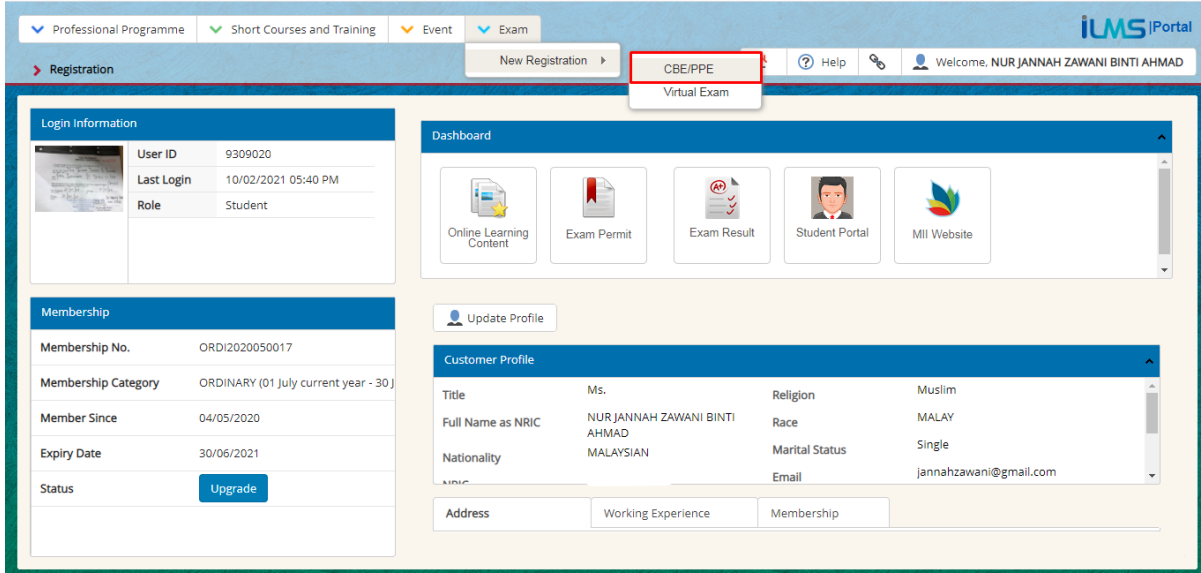
The screenshot shows the iLMS Portal home page. The top navigation bar includes links for Registration, Student & Membership, Bursary & Accounting, and e-Learning. The 'Registration' link is highlighted with a red box. The user is logged in as NUR JANNAH ZAWANI BINTI AHMAD. The main content area displays a dashboard with various icons and a customer profile section.

| Login Information | |
|-------------------|---------------------|
| User ID | 93090202 |
| Last Login | 10/02/2021 05:40 PM |
| Role | Student |

| Membership | |
|---------------------|---------------------------------------|
| Membership No. | ORDI2020050017 |
| Membership Category | ORDINARY (01 July current year - 30 J |
| Member Since | 04/05/2020 |
| Expiry Date | 30/06/2021 |
| Status | Upgrade |

| Customer Profile | | | |
|-------------------|-------------------------------|----------------|------------------------|
| Title | Ms. | Religion | Muslim |
| Full Name as NRIC | NUR JANNAH ZAWANI BINTI AHMAD | Race | MALAY |
| Nationality | MALAYSIAN | Marital Status | Single |
| Address | Working Experience | Membership | jannahzawani@gmail.com |

2. Go to menu Exam > New Registration > CBE/PPE.



The screenshot shows the iLMS Portal 'Registration' menu. The 'New Registration' dropdown menu is open, and the 'CBE/PPE' option is highlighted with a red box. The 'Virtual Exam' option is also visible below it. The user is logged in as NUR JANNAH ZAWANI BINTI AHMAD.

| Login Information | |
|-------------------|---------------------|
| User ID | 9309020 |
| Last Login | 10/02/2021 05:40 PM |
| Role | Student |

| Membership | |
|---------------------|---------------------------------------|
| Membership No. | ORDI2020050017 |
| Membership Category | ORDINARY (01 July current year - 30 J |
| Member Since | 04/05/2020 |
| Expiry Date | 30/06/2021 |
| Status | Upgrade |

| Customer Profile | | | |
|-------------------|-------------------------------|----------------|------------------------|
| Title | Ms. | Religion | Muslim |
| Full Name as NRIC | NUR JANNAH ZAWANI BINTI AHMAD | Race | MALAY |
| Nationality | MALAYSIAN | Marital Status | Single |
| Address | Working Experience | Membership | jannahzawani@gmail.com |

3. Complete the exam registration form, add certificate attachment based on requirement and

click button. Click button to reset form.

Professional Programme
Short Courses and Training
Event
Exam

Registration
Exam
New Registration
CBE/PPE

Home
Help
Welcome, NUR JANNAH ZAWANI BINTI AHMAD

EXAM INFORMATION

Exam Name

CERTIFICATE EXAMINATION IN IN

Choose Exam Type

☒ Computer Based Exam
☐ Paper And Pencil Exam

Exam Fee (RM)

100.00
The price shown is inclusive of E-Learning.

Choose Your Language

☐ Malay
☒ English
☐ Mandarin

Choose Center

KUALA LUMPUR

Choose Venue

MII CITY CENTRE WISMA FGV

Venue Address

MII CITY CENTRE WISMA FGV
LEVEL 6, WISMA FGV
JALAN RAJA LAUT
50350
KUALA LUMPUR

Year

2021

Month

Feb

Company if related

CHOOSE COMPANY

DATE AND SESSION

Tick to select the session

| | | | |
|----------------|----------------------------------|-----------------------|-----------------------|
| 22/02/2021 | 9:00 AM - 10:30 AM | 12:00 PM - 1:30 PM | 3:00 PM - 4:30 PM |
| Seat Available | 45 | 24 | 40 |
| | <input checked="" type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| 23/02/2021 | 9:00 AM - 10:30 AM | 12:00 PM - 1:30 PM | 3:00 PM - 4:30 PM |
| Seat Available | 53 | 48 | 51 |
| | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| 24/02/2021 | 9:00 AM - 10:30 AM | 12:00 PM - 1:30 PM | 3:00 PM - 4:30 PM |
| Seat Available | 58 | 52 | 60 |
| | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| 25/02/2021 | 9:00 AM - 10:30 AM | 12:00 PM - 1:30 PM | 3:00 PM - 4:30 PM |
| Seat Available | 57 | 51 | 59 |
| | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| 26/02/2021 | 9:00 AM - 10:30 AM | 3:00 PM - 4:30 PM | |
| Seat Available | 57 | 44 | |

CERTIFICATE

SPM jannah
spm

ADD CERTIFICATE

| Certificate Name | Attachment |
|------------------|---|
| | <input type="button" value="Choose File"/> No file chosen |
| | <input type="button" value="Choose File"/> No file chosen |
| | <input type="button" value="Choose File"/> No file chosen |

****You must attach at least one certificate require for the exam.**

Note : Special character in file name such as ["\"@%&"] are not allowed.

IMPORTANT NOTICE AND APPLICANT'S DECLARATION (Compulsory)

All e-products/e-materials included as part of the bundling package are non-exchangeable and non-refundable. These conditions are further described as follows:

- Non-refundable
- Non-exchangeable (with other MII products or other versions of the same product)
- Request for a change in language of the e-products/e-materials that you have purchased, is not permitted.
- Other T&C related to e-products/e-materials applies.

Any cancellation, withdrawal or postponement of examination is not allowed and no refund fee is available.

In regards to Personal Data Protection Act 2010 ("the Act"), please note that your personal data is used, stored, disclosed and processed by MII for the purpose of exam registration, processing result and/or in connection to other MII products or services. Your personal information may also be disclosed or transferred to third parties (i.e. to the industry related associations, industry related companies, government agencies and any of their respective agents. For any inquiries, reports or complaints, kindly contact MII via post, email (customercare@miio.org.my).

Applicant's Declaration

I hereby declare that information provided is accurate and legitimate. I agree to give MII the consent to use, store, disclose and process my personal data for the Purpose mentioned above and agree to comply with and be subject to the jurisdiction of all rules and regulation of MII concerning the examination.

MII has the right to cancel my application and nullify my exam result if there are any inaccurate information. In such cases I am not permitted to claim for refund.

4. System display exam registration details with application declaration. Click **Submit** button to proceed or **Cancel** button to cancel registration.

Professional Programme Short Courses and Training Event Exam

Registration Exam New Registration CBE/PPE

Welcome, NUR JANNAH ZAWANI BINTI AHMAD

Please verify your application before proceed for registration

CANDIDATE NAME: NUR JANNAH ZAWANI BINTI AHMAD
IC NO.: 930902

Not Applicable

Exam Information

Exam Name: CERTIFICATE EXAMINATION IN INVESTMENT LINKED LIFE INSURANCE
Exam Type: Computer-Based Examination
Exam Fee (RM): 100.00 (The price shown is inclusive of eLearning).
Exam Language: English
Exam Center: KUALA LUMPUR
Exam Venue: MII CITY CENTRE WISMA FGV
LEVEL 6, WISMA FGV
JALAN RAJA LAUT
50350
KUALA LUMPUR

Date and Session

| Date | Day | Time |
|------------|--------|--------------------|
| 22/02/2021 | Monday | 9:00 AM - 10:30 AM |

IMPORTANT NOTICE AND APPLICANT'S DECLARATION (Compulsory)

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- Non-exchangeable (with other MII products or other versions of the same product)
- Request for a change in language of the e-products/e-materials that they have purchased, is not permitted.
- Other T&C related to e-products/e-materials applies.

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Applicant's Declaration
I hereby declare that information provided is accurate and legitimate. I agree to give MII the consent to use, store, disclose and process my personal data for the Purpose mentioned above and agree to comply with and be subject to the jurisdiction of all rules and regulation of MII concerning the examination.

MII has the right to cancel my application and nullify my exam result if there are any inaccurate information. In such cases I am not permitted to claim for refund.

Submit Cancel

5. System prompt confirmation message. Click **OK** to proceed or **Cancel** to cancel registration. System redirect to payment page. Refer Content 3.3 for payment method.

Professional Programme Short Courses and Training Event Exam

Registration Exam New Registration CBE/PPE

Welcome, NUR JANNAH ZAWANI BINTI AHMAD

www.mii4u.org says
Are you sure to proceed with the registration?

OK Cancel

Date and Session

| Date | Day | Time |
|------------|--------|--------------------|
| 22/02/2021 | Monday | 9:00 AM - 10:30 AM |

IMPORTANT NOTICE AND APPLICANT'S DECLARATION (Compulsory)

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- Non-exchangeable (with other MII products or other versions of the same product)
- Request for a change in language of the e-products/e-materials that they have purchased, is not permitted.
- Other T&C related to e-products/e-materials applies.

Any cancellation, withdrawal or postponement of examination is not allowed and no refund fee is available.


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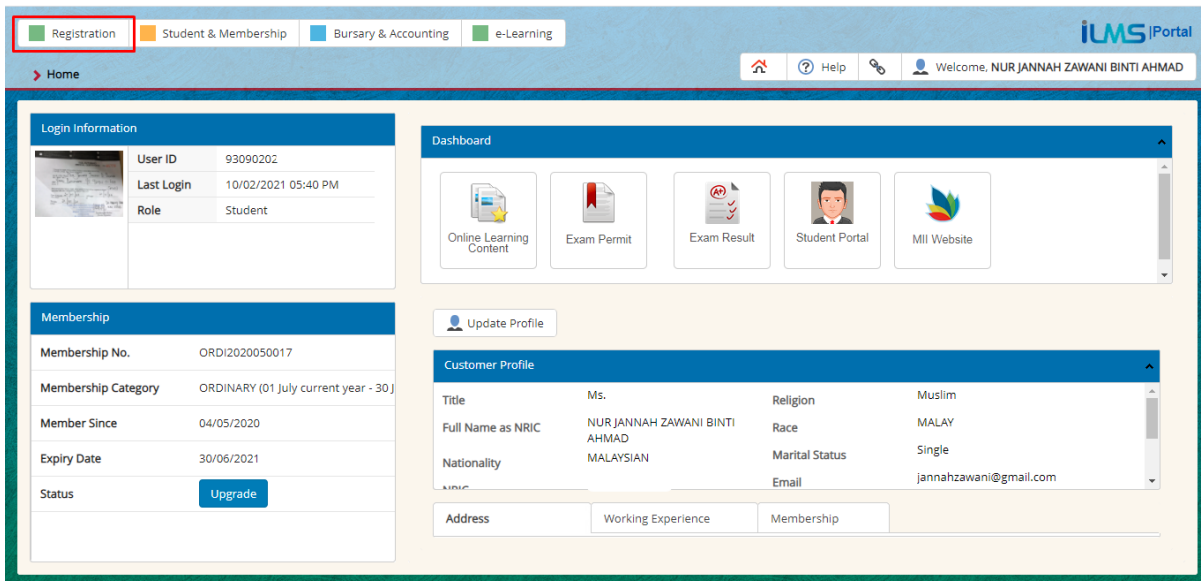
Applicant's Declaration
I hereby declare that information provided is accurate and legitimate. I agree to give MII the consent to use, store, disclose and process my personal data for the Purpose mentioned above and agree to comply with and be subject to the jurisdiction of all rules and regulation of MII concerning the examination.

MII has the right to cancel my application and nullify my exam result if there are any inaccurate information. In such cases I am not permitted to claim for refund.

Submit Cancel

3.2 Virtual Computer Based Exam Registration

1. Click on  **Registration** menu.



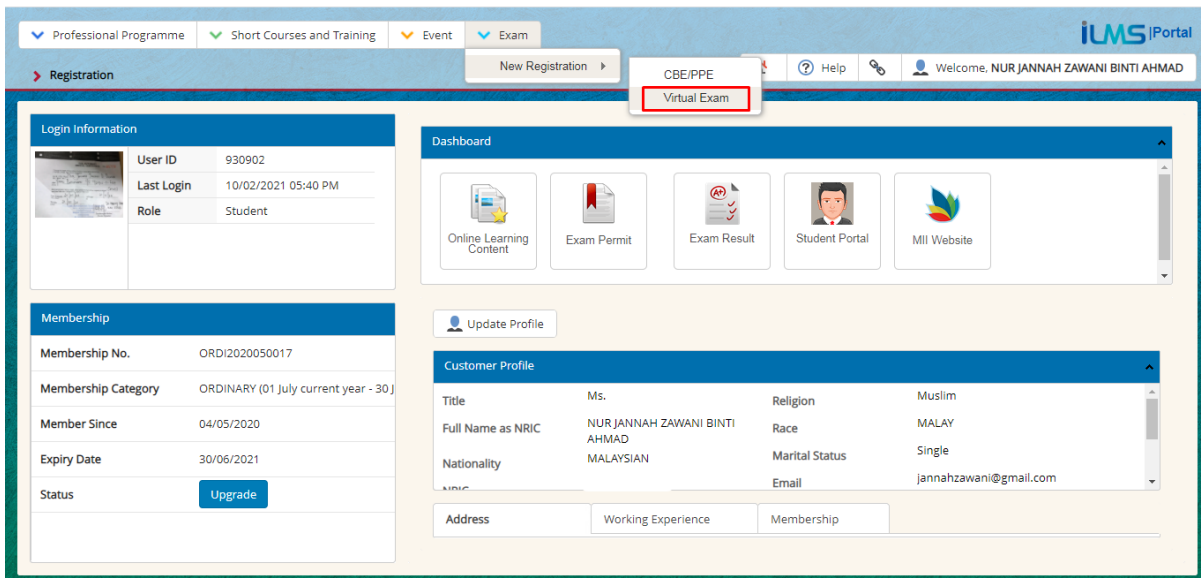
The screenshot shows the iLMS Portal home page. The top navigation bar includes links for Registration, Student & Membership, Bursary & Accounting, and e-Learning. The 'Registration' link is highlighted with a red box. The user is logged in as NUR JANNAH ZAWANI BINTI AHMAD. The main content area displays the user's login information, membership details, and a dashboard with various icons for Online Learning Content, Exam Permit, Exam Result, Student Portal, and MII Website. The Customer Profile section shows personal details such as Title, Full Name as NRIC, Nationality, Religion, Race, Marital Status, and Email.

| Login Information | |
|-------------------|---------------------|
| User ID | 93090202 |
| Last Login | 10/02/2021 05:40 PM |
| Role | Student |

| Membership | |
|---------------------|---------------------------------------|
| Membership No. | ORDI2020050017 |
| Membership Category | ORDINARY (01 July current year - 30 J |
| Member Since | 04/05/2020 |
| Expiry Date | 30/06/2021 |
| Status | Upgrade |

| Customer Profile | | | |
|-------------------|-------------------------------|----------------|------------------------|
| Title | Ms. | Religion | Muslim |
| Full Name as NRIC | NUR JANNAH ZAWANI BINTI AHMAD | Race | MALAY |
| Nationality | MALAYSIAN | Marital Status | Single |
| Address | Working Experience | Membership | jannahzawani@gmail.com |

2. Go to menu Exam > New Registration > Virtual Examination.



The screenshot shows the iLMS Portal with the 'Exam' menu selected in the top navigation bar. A dropdown menu is visible, showing 'New Registration' and 'Virtual Exam'. The 'Virtual Exam' option is highlighted with a red box. The user is logged in as NUR JANNAH ZAWANI BINTI AHMAD. The main content area displays the user's login information, membership details, and a dashboard with various icons for Online Learning Content, Exam Permit, Exam Result, Student Portal, and MII Website. The Customer Profile section shows personal details such as Title, Full Name as NRIC, Nationality, Religion, Race, Marital Status, and Email.

| Login Information | |
|-------------------|---------------------|
| User ID | 930902 |
| Last Login | 10/02/2021 05:40 PM |
| Role | Student |

| Membership | |
|---------------------|---------------------------------------|
| Membership No. | ORDI2020050017 |
| Membership Category | ORDINARY (01 July current year - 30 J |
| Member Since | 04/05/2020 |
| Expiry Date | 30/06/2021 |
| Status | Upgrade |

| Customer Profile | | | |
|-------------------|-------------------------------|----------------|------------------------|
| Title | Ms. | Religion | Muslim |
| Full Name as NRIC | NUR JANNAH ZAWANI BINTI AHMAD | Race | MALAY |
| Nationality | MALAYSIAN | Marital Status | Single |
| Address | Working Experience | Membership | jannahzawani@gmail.com |

3. Read through requirement for Virtual Computer Base Examination. Tick checkbox to agree and click **Accept** button. Click **Decline** button to cancel.

Important Notice on Technical requirement

I. You are required to produce your original identity card (NRIC) during the verification session. Failure to do so you will NOT be allowed to sit for the examination.

II. The Institute reserves the right to disallow you from taking the examination if you failed to be in the Zoom meeting 30 minutes before the commencement of the examination.

III. Below are the **COMPULSORY STEPS** that **MUST** be complied to prepare for your examination. Failure to comply, you will not be allowed to be sit for the examination. However you may re-register for the exam with new payment.

a) Technical requirement as below:

| i) Microsoft Windows Operating System | |
|---------------------------------------|--|
| Software | Minimum Specification |
| Operating Systems | Windows 10 Professional edition Windows 10 Home Edition Note: 10 S mode is not supported |
| Browsers | Chrome Version 80.0 Firefox Version 69.0 |
| Pop-up Blocker | Pop-up Blocker should be disabled to launch Test |
| Antivirus | Any Registered Antivirus Product [No Freeware tools] |

| ii) Mac Operating System | |
|---|--|
| MAC OS | BROWSER |
| MAC Book Pro, Mini, Air Operating System Version - 10.15.5 Catalina | Google Chrome 75.0.3770.142 + Safari 12.1.2 + Firefox 69.0 + |

b) Candidate **MUST** download **SECURE BROWSER** at least 1 (one) day before the examination day:

i) Secure Browser for Window Operating System

a) Secure Browser
<https://exams.excelsoftcorp.com/ExamHome/Files/MII/ES-WIN-SecureBrowser.zip>

b) Video Tutorial to download Secure Browser
<https://ems.insurance.com.my/TNA/ExamHome/Files/Secure%20Browser%20Installation%20for%20WindowsOS.mp4>

ii) Secure Browser for MAC Operating System

a) Secure Browser
<https://exams.excelsoftcorp.com/ExamHome/Files/MII/ES-MAC-SecureBrowser.zip>

b) Video Tutorial to download Secure Browser
<https://ems.insurance.com.my/TNA/ExamHome/Files/Secure%20Browser%20Installation%20for%20Mac%20OS.mp4>

c) Register to ZOOM meeting via your handphone 1 1/2 hour before the commencement of the examination.

d) Please read the Important Documents on Virtual Computer-Based Examination (VCBE) at <https://www.insurance.com.my/learning2/exam/virtual-cbe>

☒ I hereby declare that I agree to comply the above Technical requirements for virtual examination and agree with the Virtual Examination Rules & Regulations (Please read the Virtual Examination Rules & Regulations by clicking to the link https://www.insurance.com.my/documents/pdf/VCBE_RR.pdf.)
Failing to fulfil the technical requirements and examination rules and regulations, I will not be allowed to sit for the Virtual examination and is required to re-register with fee.

Accept **Decline**

4. System prompt confirmation message. Click **OK** button to proceed or **Cancel** button to cancel.

www.mii4u.org says

Are you sure to proceed with the registration?

OK **Cancel**

Individual Registration Virtual Exam

a) Secure Browser
<https://exams.excelsoftcorp.com/ExamHome/Files/MII/ES-WIN-SecureBrowser.zip>

b) Video Tutorial to download Secure Browser
<https://ems.insurance.com.my/TNA/ExamHome/Files/Secure%20Browser%20Installation%20for%20WindowsOS.mp4>

ii) Secure Browser for MAC Operating System

a) Secure Browser
<https://exams.excelsoftcorp.com/ExamHome/Files/MII/ES-MAC-SecureBrowser.zip>

b) Video Tutorial to download Secure Browser
<https://ems.insurance.com.my/TNA/ExamHome/Files/Secure%20Browser%20Installation%20for%20Mac%20OS.mp4>

c) Register to ZOOM meeting via your handphone 1 1/2 hour before the commencement of the examination.

d) Please read the Important Documents on Virtual Computer-Based Examination (VCBE) at <https://www.insurance.com.my/learning2/exam/virtual-cbe>

☒ I hereby declare that I agree to comply the above Technical requirements for virtual examination and agree with the Virtual Examination Rules & Regulations (Please read the Virtual Examination Rules & Regulations by clicking to the link https://www.insurance.com.my/documents/pdf/VCBE_RR.pdf.)
Failing to fulfil the technical requirements and examination rules and regulations, I will not be allowed to sit for the Virtual examination and is required to re-register with fee.

Accept **Decline**

- Complete the exam registration form, add certificate attachment based on requirement and

click button. Click button to reset form.

Professional Programme
Short Courses and Training
Event
Exam

iLMS Portal
Welcome, NUR JANNAH ZAWANI BINTI AHMAD

Registration
Exam
New Registration
Virtual Exam

Individual Registration Virtual Exam

EXAM INFORMATION

Exam Name :

Exam Fee (RM) : 100.00
The price shown is inclusive of E-Learning.

Choose Your Language : ☐ Malay ☒ English ☐ Mandarin
*E-Learning modules are not available in Tamil. Student will be enrolled by default in the English and Bahasa Malaysia versions

Choose Center :

Choose Venue :

Candidate Location by State :

Year :

Month :

Company if related :

PREREQUISITE

SPM

CERTIFICATE

SPM jannah
spm

ADD CERTIFICATE

| Certificate Name | Attachment |
|----------------------|---|
| <input type="text"/> | <input type="button" value="Choose File"/> No file chosen |
| <input type="text"/> | <input type="button" value="Choose File"/> No file chosen |
| <input type="text"/> | <input type="button" value="Choose File"/> No file chosen |

***You must attach at least one certificate require for the exam.
Note : Special character in file name such as ["\"@& V] are not allowed.

IMPORTANT NOTICE AND APPLICANT'S DECLARATION (Compulsory)

All e-products/e-materials included as part of the bundling package are non-exchangeable and non-refundable. These conditions are further described as follows:

- Non-refundable
- Non-exchangeable (with other Mii products or other versions of the same product)
- Request for a change in language of the e-products/e-materials that you have purchased, is not permitted.
- Other T&C related to e-products/e-materials applies.

Any cancellation, withdrawal or postponement of examination is not allowed and no refund fee is available.

In regards to Personal Data Protection Act 2010 ("the Act"), please note that your personal data is used, stored, disclosed and processed by Mii for the purpose of exam registration, processing result and/or in connection to other Mii products or services. Your personal information may also be disclosed or transferred to third parties (i.e. to the industry related associations, industry related companies, government agencies and any of their respective agents). For any inquiries, reports or complaints, kindly contact Mii via post, email (customercare@mii.org.my).

Applicant's Declaration

I hereby declare that information provided is accurate and legitimate. I agree to give Mii the consent to use, store, disclose and process my personal data for the Purpose mentioned above and agree to comply with and be subject to the jurisdiction of all rules and regulation of Mii concerning the examination.

Mii has the right to cancel my application and nullify my exam result if there are any inaccurate information. In such cases I am not permitted to claim for refund.

Date and Session

Tick to select the session

| | 01/04/2021 | 02/04/2021 | 05/04/2021 |
|---------------------|------------|------------|------------|
| 9:30 AM - 11:00 AM | 20 | 20 | 20 |
| 10:30 AM - 12:00 PM | 20 | 19 | 20 |
| 2:00 PM - 3:30 PM | 20 | 20 | 18 |

6. System display exam registration details with application declaration. Click **Submit** button to proceed or **Cancel** button to cancel registration.

The screenshot shows the 'Individual Registration Virtual Exam' page on the iLMS Portal. The user is NUR JANNAH ZAWANI BINTI AHMAD with IC NO. 930902. The exam details are as follows:

| Date and Session | | |
|------------------|----------|--------------------|
| Date | Day | Time |
| 01/04/2021 | Thursday | 9:30 AM - 11:00 AM |

IMPORTANT NOTICE AND APPLICANT'S DECLARATION (Compulsory)

All e-products/e-materials included as part of the bundling package are non-exchangeable and non-refundable. These conditions are further described as follows:

- Non-refundable
- Non-exchangeable (with other MII products or other versions of the same product)
- Request for a change in language of the e-products/e-materials that they have purchased, is not permitted.
- Other T&C related to e-products/e-materials applies.

Any cancellation, withdrawal or postponement of examination is not allowed and no refund fee is available.

In regards to Personal Data Protection Act 2010 ("the Act"), please note that your personal data is used, stored, disclosed and processed by MII for the purpose of exam registration, processing result and/or in connection to other MII products or services. Your personal information may also be disclosed or transferred to third parties i.e to the industry related associations, industry related companies, government agencies and any of their respective agents. For any inquiries, reports or complaints, kindly contact MII via post, email (customercare@miil.org.my).

Applicant's Declaration
I hereby declare that information provided is accurate and legitimate. I agree to give MII the consent to use, store, disclose and process my personal data for the Purpose mentioned above and agree to comply with and be subject to the jurisdiction of all rules and regulation of MII concerning the examination.

MIIL has the right to cancel my application and nullify my exam result if there are any inaccurate information. In such cases I am not permitted to claim for refund.

Buttons: **Submit** (highlighted with a red box), **Cancel**

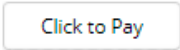
7. System prompt confirmation message. Click **OK** to proceed or **Cancel** to cancel registration. System redirect to payment page. Refer Content 3.3 for payment method.

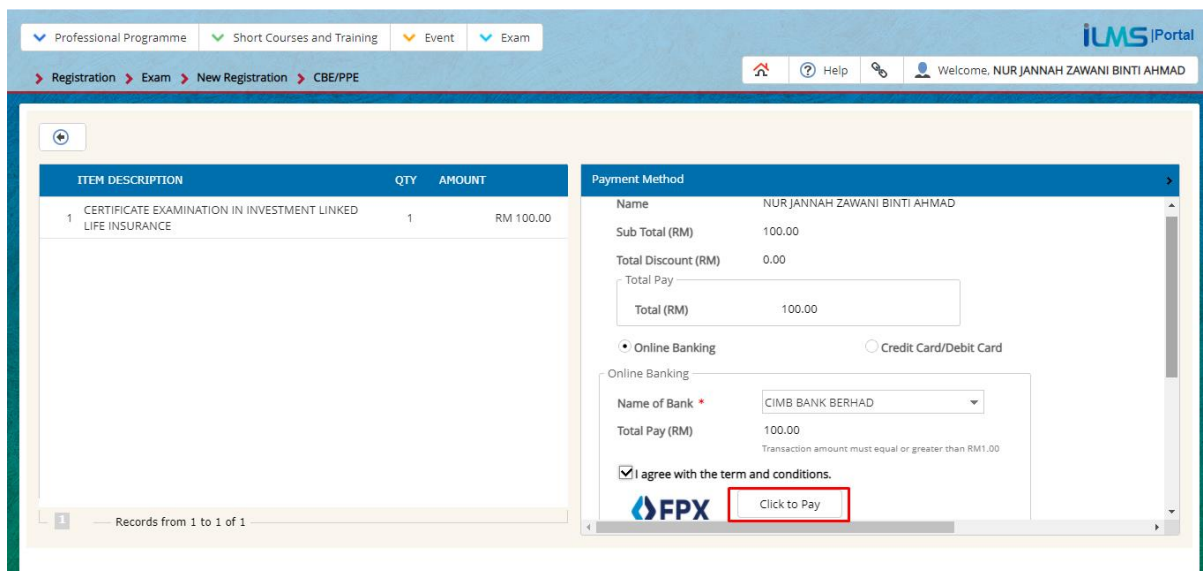
The screenshot shows a confirmation message from www.mii4u.org asking 'Are you sure to proceed with the registration?'. The message has two buttons: **OK** (highlighted with a red box) and **Cancel**.

The background shows the 'Individual Registration Virtual Exam' page, which is identical to the one in the previous screenshot, displaying the exam details for NUR JANNAH ZAWANI BINTI AHMAD.

3.2 Payment Method

1. FPX Online Banking payment method.



- 1.1 Click on Online Banking.
- 1.2 Select Name of Bank.
- 1.3 Tick check box agree with term and conditions.
- 1.4 Click  button.

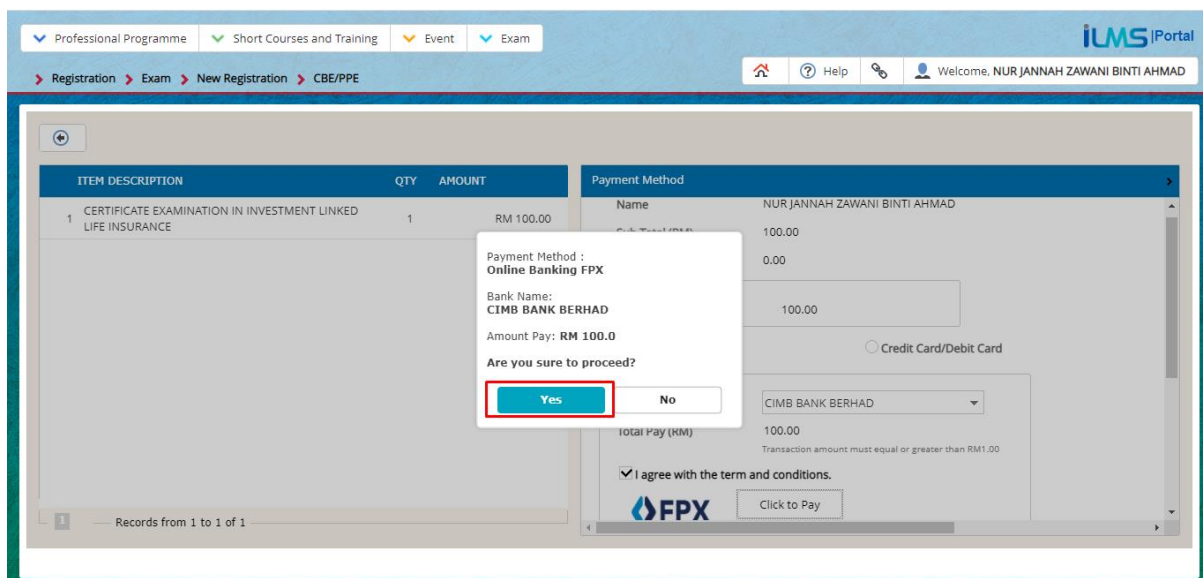


The screenshot shows the iLMS Portal interface. At the top, there are navigation tabs: Professional Programme, Short Courses and Training, Event, and Exam. Below these are breadcrumbs: Registration > Exam > New Registration > CBE/PPE. The user is logged in as NUR JANNAH ZAWANI BINTI AHMAD. The main content area is divided into two sections. On the left, there is a table with the following data:

| ITEM DESCRIPTION | QTY | AMOUNT |
|---|-----|-----------|
| 1 CERTIFICATE EXAMINATION IN INVESTMENT LINKED LIFE INSURANCE | 1 | RM 100.00 |

On the right, there is a 'Payment Method' section. It shows the user's name as NUR JANNAH ZAWANI BINTI AHMAD. The Sub Total (RM) is 100.00, and the Total Discount (RM) is 0.00. The Total Pay (RM) is 100.00. There are two radio buttons for the payment method: 'Online Banking' (selected) and 'Credit Card/Debit Card'. Under 'Online Banking', there is a dropdown menu for 'Name of Bank' with 'CIMB BANK BERHAD' selected. The 'Total Pay (RM)' is 100.00. There is a checkbox for 'I agree with the term and conditions.' which is checked. At the bottom of the payment section, there is a 'Click to Pay' button highlighted with a red box.

- 1.5 System will prompt confirmation box. Click  button to proceed or  button to cancel.



The screenshot shows the same iLMS Portal interface as before, but with a confirmation dialog box overlaid in the center. The dialog box contains the following text:

Payment Method :
Online Banking FPX
Bank Name:
CIMB BANK BERHAD
Amount Pay: RM 100.0
Are you sure to proceed?

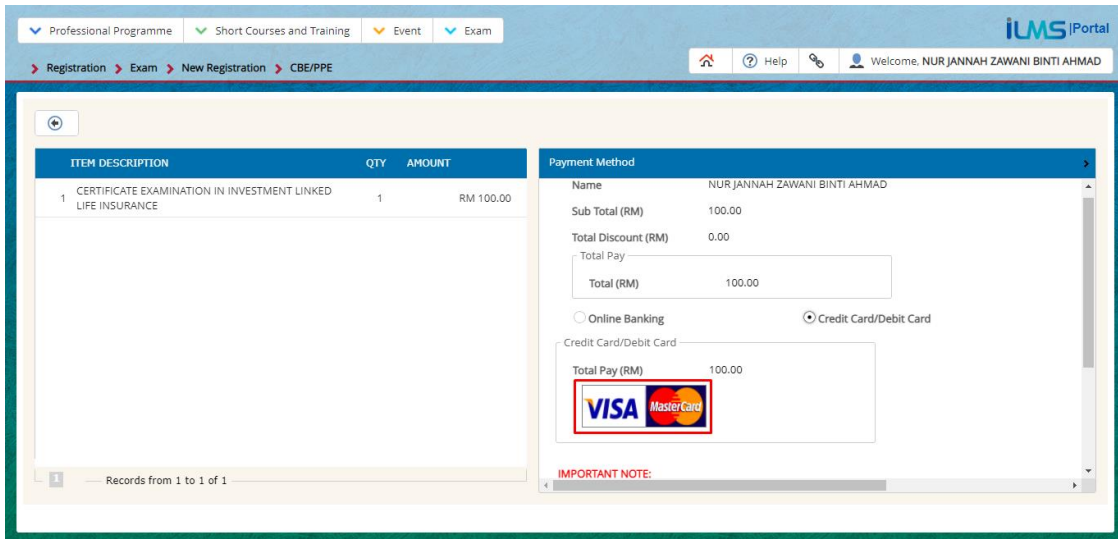
At the bottom of the dialog box, there are two buttons: 'Yes' (highlighted with a red box) and 'No'.



- 1.6 When the transaction is completed, **tax invoice/receipt** will be generated on the screen. User will be able to view and print the tax invoice of exam registration

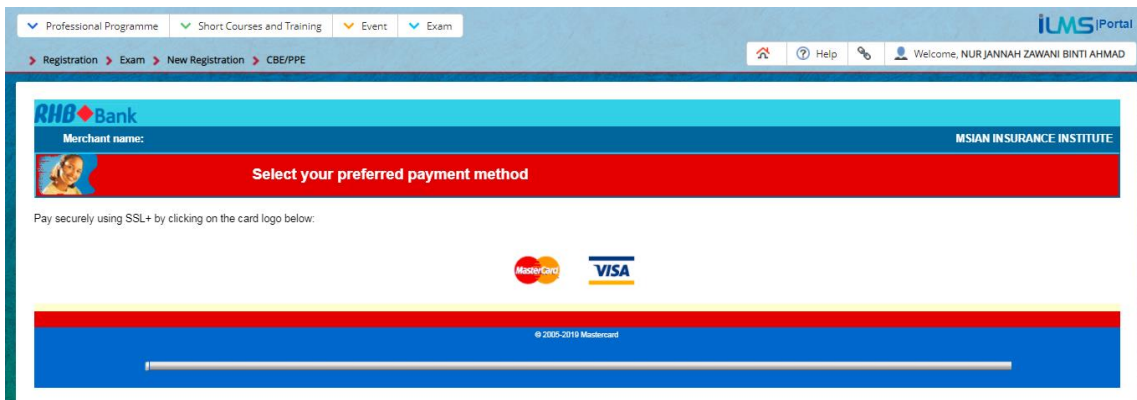
2. Credit Card / Debit Card payment method


2.1 Click on Credit Card / Debit Card.

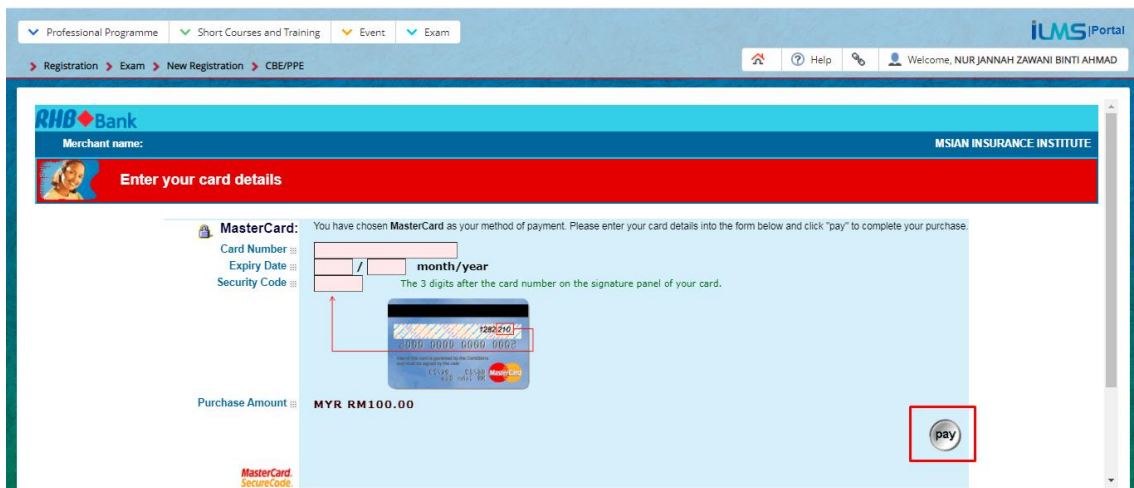
2.2 Click on  icon.



2.3 System will redirect user to payment gateway. User need to choose type of card being use by clicking  or  icon.



2.4 Complete card information and click  button.



- System will redirect to complete transaction page. The invoice or receipt will be automatically generated once the transaction is successful.



**THE MALAYSIAN
INSURANCE INSTITUTE**

THE MALAYSIAN INSURANCE INSTITUTE

COMPANY NO : 197701004772 (35445-H)

Level 6, Bangunan AJCB

No. 10 Jalan Dato' Onn

50480 Kuala Lumpur, Malaysia

P.O. BOX 11798

50758 Kuala Lumpur, Malaysia

General Line : +603 2712 8882

Email : customercare@mil.org.my

Service Tax Reg. No : W10-1901-32000100

RECEIPT

| | | | |
|---------|---|-------------------|------------------------|
| PAYEE | : NUR JANNAH ZAWANI BINTI AHMAD | INVOICE NO | : ILMS202005002078 |
| NRIC NO | : (| INVOICE DATE | : 22/05/2020 |
| ADDRESS | : THE MALAYSIAN INSURANCE INSTITUTE, NO 5, JALAN SRI SEMANTAN SATU, DAMANSARA HEIGHTS, 50490 WILAYAH PERSEKUTUAN, WILAYAH PERSEKUTUAN | PAYMENT TYPE | : ONLINE BANKING (FPX) |
| | | REFERENCE/ CHEQUE | : 2005221119220527 |

We acknowledge invoice of the following payments :

| No. | Detail | Quantity/Pax | Amount (RM) |
|--|---|-------------------|-------------|
| 1. | VIRTUAL PCEIA GENERAL INSURANCE AB (EXVPABVE00CBE000200531) | 1 | 1.00 |
| SERVICE TAX @ 6% | | | 0.00 |
| TOTAL | | | 85.00 |
| TOTAL DISCOUNT | | | 0.00 |
| CREDIT BALANCE | | | 0.00 |
| (RINGGIT MALAYSIA: EIGHTY FIVE ONLY) | | TOTAL AMOUNT PAID | 85.00 |

E&OE

THE MALAYSIAN INSURANCE INSTITUTE

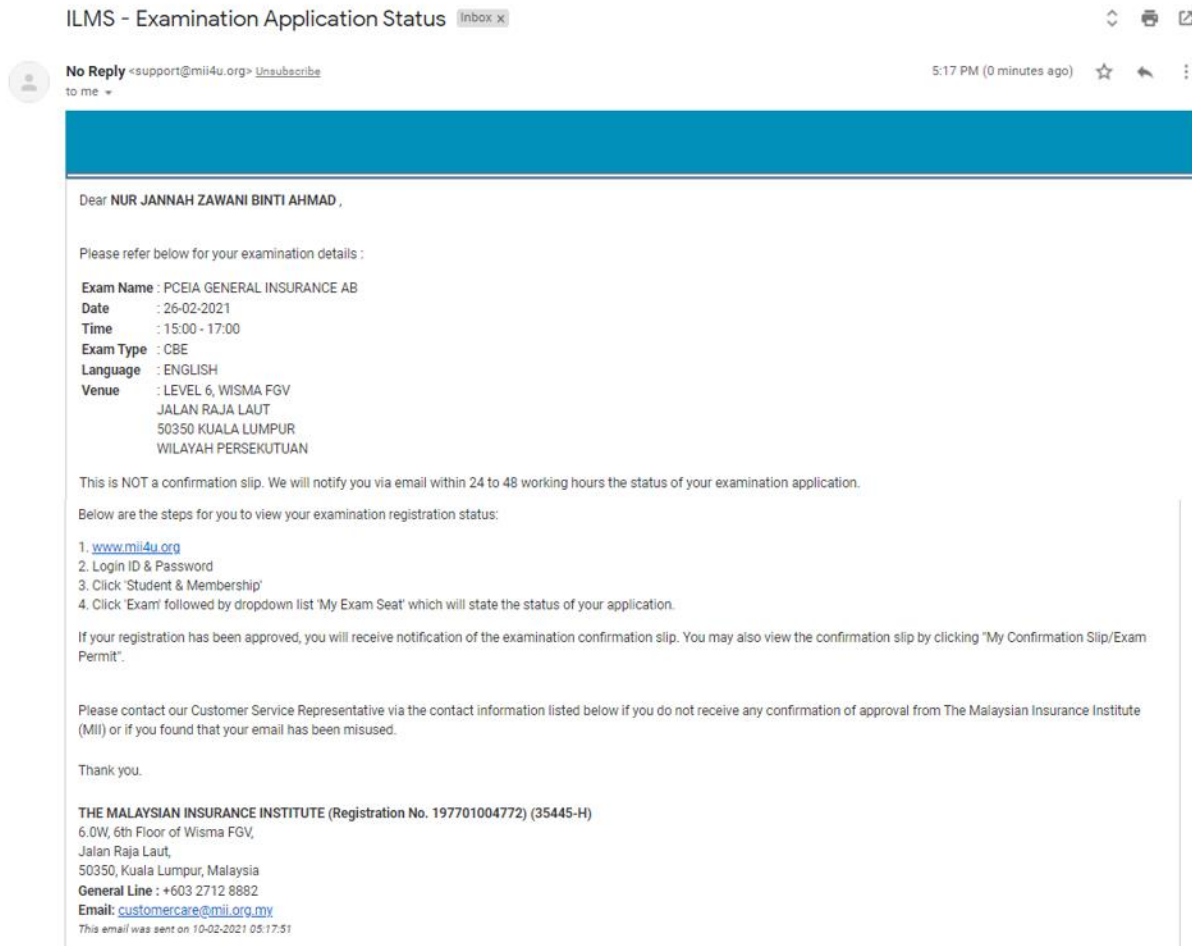
Attention : This invoice is computer generated and therefore carries no signature.
For purchase of text materials and MII merchandise,
GOOD SOLD ARE NOT RETURNABLE OR EXCHANGEABLE

Printed on : 03/09/2021 2.01 PM

3.4 Email Notification

1. Email Examination Application Status

a. Computer Based Examination



b. Virtual Computer Based Examination

No Reply <support@mii4u.org> [Unsubscribe](#)
to me ▾

Jun 17, 2021, 12:09 PM

Dear AHMAD ABDUL GHANI

Your exam application has been approved.

You can print this email as your examination confirmation slip.



Computer-Based Examination

CONFIRMATION SLIP

| | | | |
|---------|--|--------------|-------------------------------|
| NAME | : AHMAD ABDUL GHANI | LEVEL | : |
| ADDRESS | : NO 2 LORONG SC 3 33100 KUAK LUAR PERAK | LANGUAGE | : ENGLISH |
| | | C.E.N | : VPACVEC2706210002 |
| | | EXAM SESSION | : |
| | | NRIC | : |
| | | CENTRE | : VIRTUAL COMPUTER BASED EXAM |
| COMPANY | : VENTURE NUCLEUS SDN BHD | | |

| EXAM / SUBJECT | EXAM DATE | TIME |
|---------------------------------|------------|---------------------|
| VIRTUAL PCEIA LIFE INSURANCE AC | 27/06/2021 | 10:00 AM - 12:00 PM |

IMPORTANT NOTE:

I. You are required to produce your original identity card (NRIC) during the verification session. Failure to do so you will NOT be allowed to sit for the examination.

II. You will receive Zoom Meeting link between 24 – 48 hours before the commencement of the examination. **Please check your email "Inbox" or Junk/Spam Folder.** Please contact us at agentexam@mii.org.my / customercare@mii.org.my if you do not receive the link at least 1 day before the examination date.

III. Your examination time is : **10:00 AM to 12:00 PM**. You must enter the Zoom Meeting not later than **9:30 AM**. You will be considered as "absent" if you failed to be in the "virtual examination room" by latest 30 minutes before the Examination time. The Institute reserves the right to disallow you from taking the examination if you are late.

IV. Below are the **COMPULSORY STEPS** that **MUST** be complied to prepare for your examination. Failure to comply, you will not be allowed to be sit for the examination. However you may reregister for the exam with new payment.

a) Technical requirement as below:

| i) Microsoft Windows Operating System | |
|---|--|
| Software | Minimum Specification |
| Operating Systems | Windows 10 Professional edition Windows 10 Home Edition Note: 10 S mode is not supported |
| Browsers | Chrome Version 80.0 Firefox Version 69.0 |
| Pop-up Blocker | Popup Blocker should be disabled to launch Test |
| Antivirus | Any Registered Antivirus Product [No Freeware tools] |
| ii) Mac Operating System | |
| MAC OS | BROWSER |
| MAC Book Pro, Mini, Air Operating System Version - 10.15.5 Catalina | Google Chrome 75.0.3770.142 + Safari 12.1.2 + Firefox 69.0 + |

b) Candidate **MUST** download SECURE BROWSER at least 1 (one) day before the examination day:

i) Secure Browser for Window Operating System

a) Secure Browser

<https://exams.excelsoftcorp.com/ExamHome/Files/MII/ES-WIN-SecureBrowser.zip>

b) Video Tutorial to download Secure Browser

<https://ems.insurance.com.my/TNA/ExamHome/Files/Secure%20Browser%20Installation%20for%20WindowsOS.mp4>

ii) Secure Browser for MAC Operating System

a) Secure Browser

<https://exams.excelsoftcorp.com/ExamHome/Files/MII/ES-MAC-SecureBrowser.zip>

b) Video Tutorial to download Secure Browser

<https://ems.insurance.com.my/TNA/ExamHome/Files/Secure%20Browser%20Installation%20for%20Mac%20OS.mp4>

c) Register to ZOOM meeting via your handphone 1 1/2 hour before the commencement of the examination.

d) Please read the Important Documents on Virtual Computer-Based Examination (VCBE) at <https://www.insurance.com.my/learning2/virtual-cbe>



THE MALAYSIAN INSURANCE INSTITUTE

LEVEL 6 BANGUNAN AICB
NO. 10 JALAN DATO' ONN
50480, KUALA LUMPUR, MALAYSIA

Telephone: +603 2712 8882

Email: customercare@mii.org.my

TOPIC 4: VIEW APPLICATION STATUS

1. Upon approval by Agent Examination Department, user will receive email notification for Exam Application Status and e-Learning Subscription for selective exam with e-Learning.
- 1.1. Exam Application Status Email.

Dear NUR JANNAH ZAWANI BINTI AHMAD

Your exam application has been approved.

You can print this email as your examination confirmation slip.



Computer-Based Examination CONFIRMATION SLIP

| | | | | |
|----------------|---------------------------------|--------------|---|---|
| NAME | : NUR JANNAH ZAWANI BINTI AHMAD | LEVEL | : | |
| | LOT 181 | LANGUAGE | : | ENGLISH |
| | KAMPUNG PADANG TAMAT | C.E.N | : | PCABKLC2602210005 |
| ADDRESS | : 33100 | EXAM SESSION | : | |
| | PENGKALAN HULU | NRIC | : | |
| | PERAK | CENTRE | : | KUALA LUMPUR |
| COMPANY | : | VENUE | : | MII CITY CENTRE WISMA FGV LEVEL 6, WISMA FGV JALAN RAJA LAUT 50350 KUALA LUMPUR |
| EXAM / SUBJECT | PCEIA GENERAL INSURANCE AB | EXAM DATE | | TIME |
| | | 26/02/2021 | | 3:00 PM - 5:00 PM |

**You must produce your original identity card (NRIC) before entering the examination room.
Failure to do so you will NOT be allowed to sit for the examination.**

IMPORTANT NOTE:

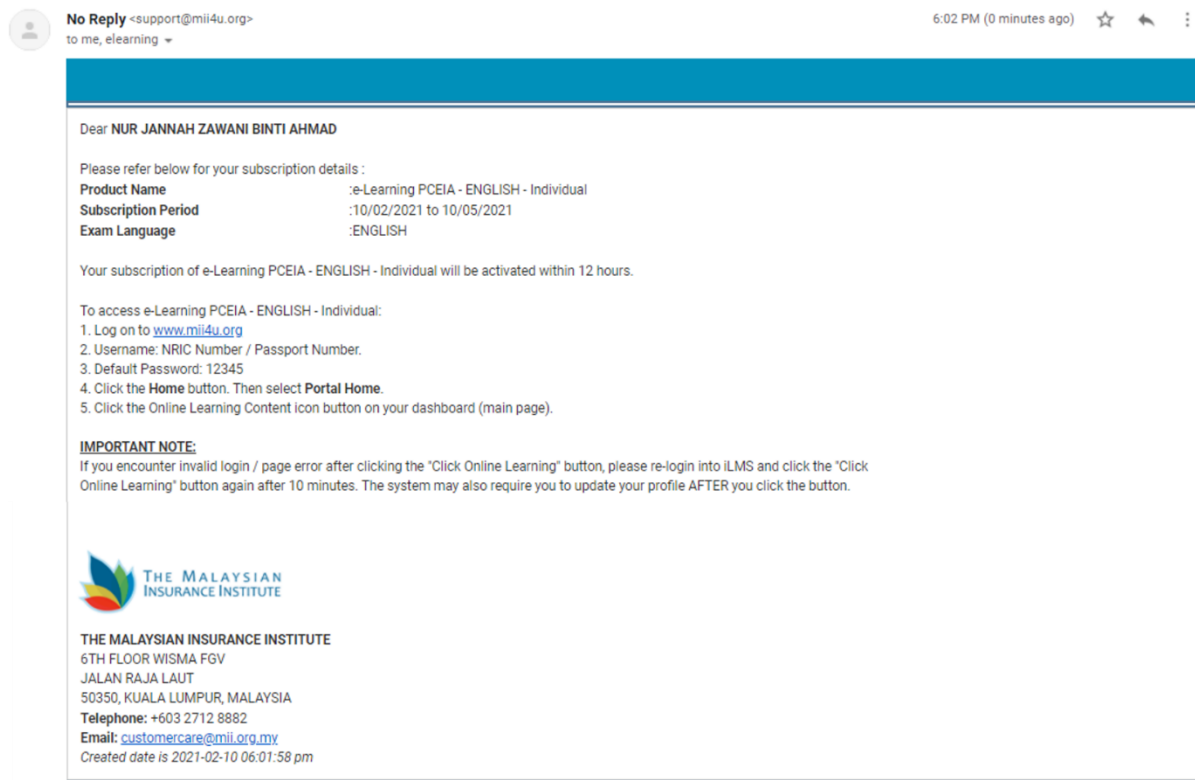
INSTRUCTIONS TO CANDIDATES

1. This is a computer-generated document and it does not require a signature.
2. This document shall not be invalidated solely on the ground that it is not signed.
3. Postponement and withdrawal from the examination are not permissible.
4. Request for any changes of examination centre, route or language will NOT be entertained.
5. Candidate must **be seated at the examination classroom/hall 15 MINUTES before** the commencement of the examination.
6. The institute reserves the right to disallow you from taking the examination if you are late for more than 30 minutes from the commencement of the examination.
7. To report any violation of examination regulation, or any disputes/irregularities, kindly email us at customercare@mii.org.my.


GENERAL INFORMATION AND INSTRUCTIONS (Please read the attachment)

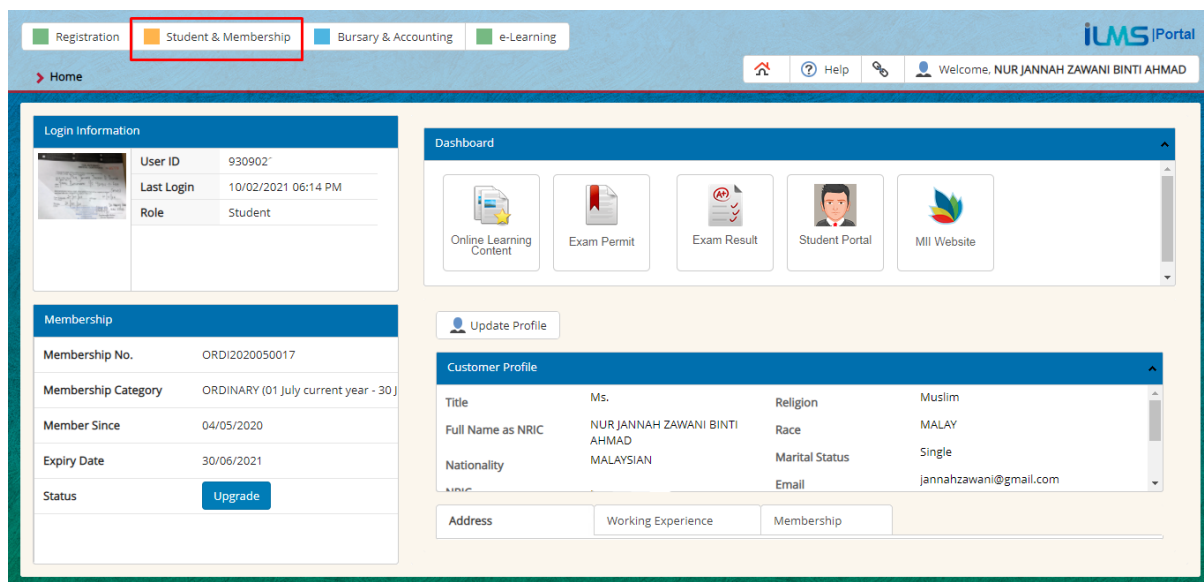
**** this email was sent to : jannahzawani@gmail.com, please log in iLMS system if you wish to update your email address for future notification.**

1.2. E-learning Subscription Email.



2. User can view Exam Application Status in ILMS by login into <https://www.mii4u.org>.

3. Click on  **Student & Membership** menu.



4. Go to menu Exams > My Exam Seat.


The screenshot shows the iLMS Portal dashboard. The top navigation bar includes 'Students', 'Exams', 'Short Course', and 'Event'. The 'Exams' menu is expanded, showing 'My Exam Seat' (highlighted with a red box) and 'My Confirmation Slip / Exam Permit'. The dashboard also displays login information for user ID 93090, last login on 10/02/2021 at 06:14 PM, and role 'Student'. The dashboard area contains icons for 'Online Learning Content', 'Exam Permit', 'Exam Result', 'Student Portal', and 'Mii Website'.

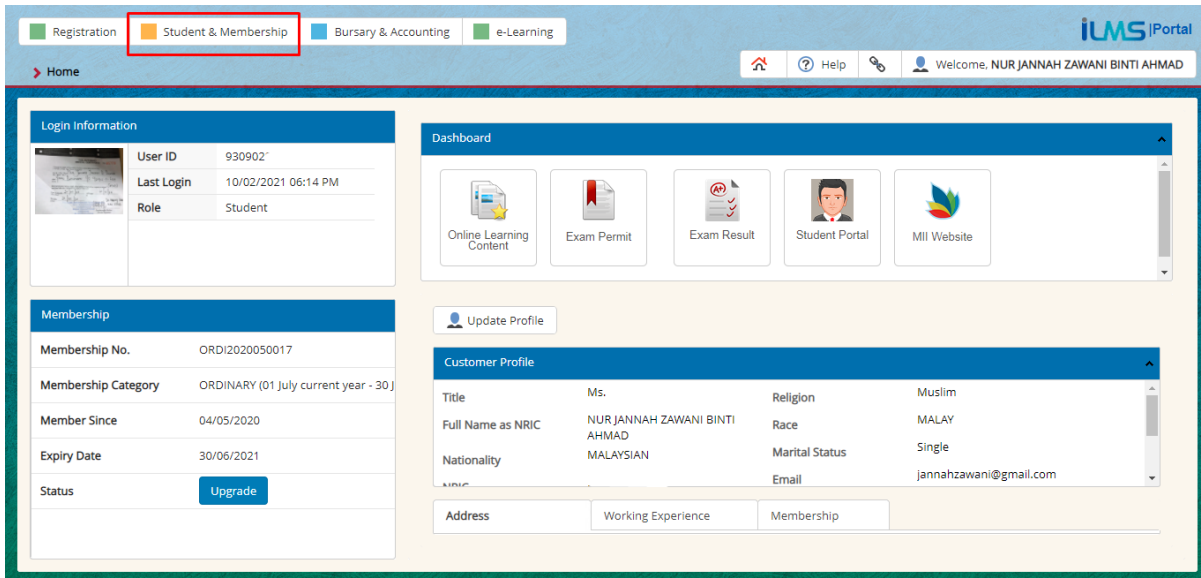
5. System will display all exam application status.

The screenshot shows the 'My Exam Seat' page. It includes a search bar and a table with the following columns: EXAM NAME, VENUE, EXAM TYPE, EXAM DATE, LANGUAGE, EXAM TIME, REGISTRATION CLOSE DATE, APPROVAL STATUS, and REMARKS. The table lists several exam applications with their respective statuses.

| EXAM NAME | VENUE | EXAM TYPE | EXAM DATE | LANGUAGE | EXAM TIME | REGISTRATION CLOSE DATE | APPROVAL STATUS | REMARKS |
|--|---|-----------|------------|----------|--------------------|-------------------------|-----------------|----------------|
| PCEIA GENERAL INSURANCE AB | MII CITY CENTRE WISMA FGV | CBE | 26/02/2021 | English | 3:00 PM - 5:00 PM | 23/02/2021 | Approved | |
| INSURANCE CLAIMS | VIRTUAL CBE EXAMINATION CENTRE | CBE | 31/12/2020 | English | 10:00 AM - 1:00 PM | 04/11/2020 | Approved | |
| INSURANCE PRINCIPLES AND MARKET PRACTICE | MII CITY CENTRE PF | CBE | 16/01/2021 | English | 9:00 AM - 12:00 PM | 24/12/2020 | Pending | |
| INSURANCE CLAIMS | VIRTUAL EXAM - CBE | CBE | 25/05/2021 | English | 3:00 PM - 6:00 PM | 14/04/2021 | Pending | |
| INSURANCE BUSINESS & ECONOMICS | TBA | PPE | 20/01/2021 | English | 9:30 AM - 12:30 PM | 14/12/2020 | Postponed | JANNAH TESTING |
| PCEIA GENERAL INSURANCE AB | MII CITY CENTRE WISMA FGV | CBE | 02/11/2020 | English | 9:00 AM - 11:00 AM | 26/10/2020 | Rejected | JANNAH TESTING |
| THE NUTS AND BOLTS OF GENERAL INSURANCE UNDERWRITING | VIRTUAL EXAM - CBE | CBE | 17/07/2020 | English | 3:30 PM - 5:00 PM | 16/07/2020 | Rejected | |
| INSURANCE PRINCIPLES AND MARKET PRACTICE | PUSAT PENGETAHUAN KOMUNIKASI DAN TEKNOLOGI PF | CBE | 19/09/2020 | English | 3:00 PM - 6:00 PM | 14/08/2020 | Rejected | DUMMY TESTING |

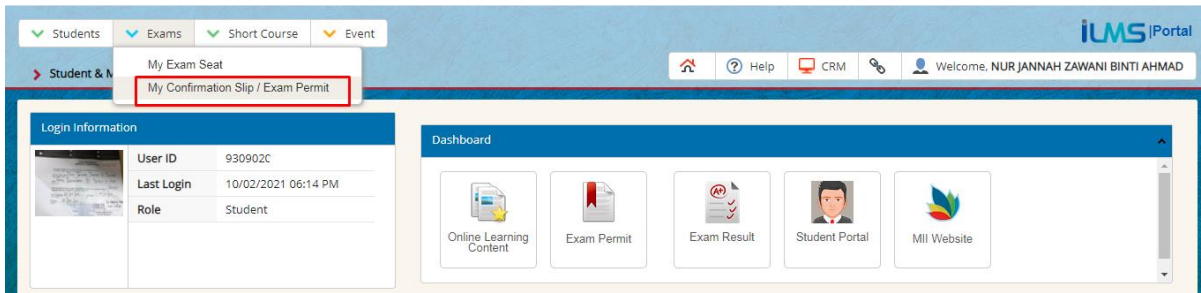
TOPIC 5: VIEW ENTRY PERMIT/CONFIRMATION SLIP

1. User can view Exam Application Status in ILMS by login into <https://www.mii4u.org>.
2. Click on menu  Student & Membership menu.



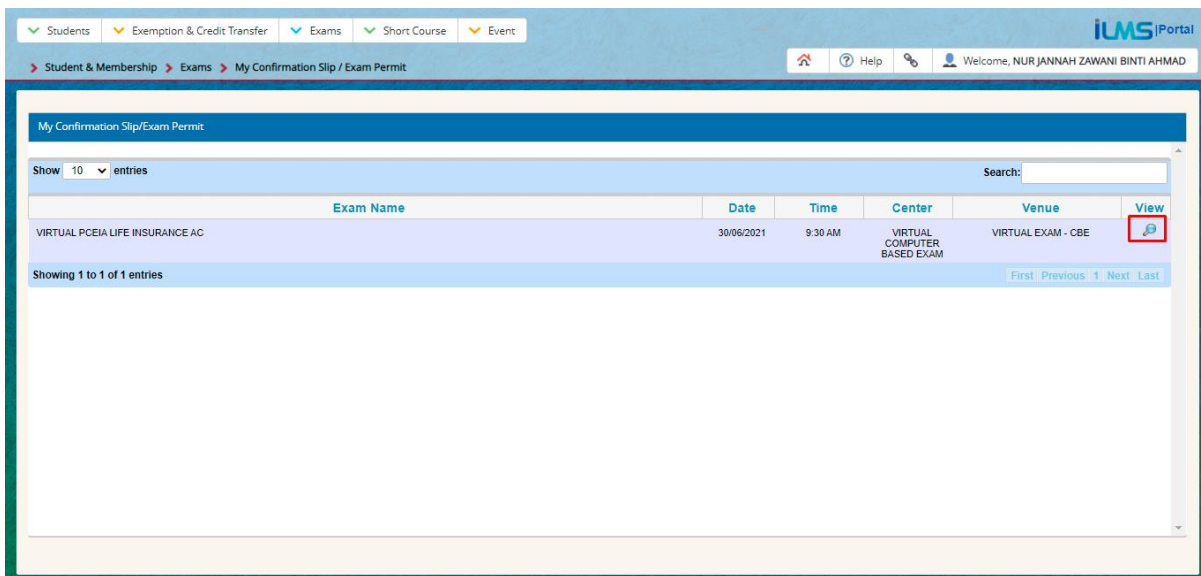
The screenshot shows the ILMS iPortal dashboard. The top navigation bar includes links for Registration, Student & Membership (highlighted with a red box), Bursary & Accounting, and e-Learning. The dashboard displays user information (User ID: 930902, Last Login: 10/02/2021 06:14 PM, Role: Student) and a Membership table with details like Membership No. (ORDI2020050017), Membership Category (ORDINARY (01 July current year - 30 J...)), Member Since (04/05/2020), Expiry Date (30/06/2021), and Status (Upgrade). The Customer Profile section shows personal details such as Title (Ms.), Full Name as NRIC (NUR JANNAH ZAWANI BINTI AHMAD), Nationality (MALAYSIAN), Religion (Muslim), Race (MALAY), Marital Status (Single), and Email (jannahzawani@gmail.com).

3. Go to menu Exams > My Confirmation Slip / Exam Permit.



The screenshot shows the ILMS iPortal dashboard with the Exams > My Confirmation Slip / Exam Permit menu path highlighted. The dashboard displays user information (User ID: 930902C, Last Login: 10/02/2021 06:14 PM, Role: Student) and a Membership table with details like Membership No. (ORDI2020050017), Membership Category (ORDINARY (01 July current year - 30 J...)), Member Since (04/05/2020), Expiry Date (30/06/2021), and Status (Upgrade). The Customer Profile section shows personal details such as Title (Ms.), Full Name as NRIC (NUR JANNAH ZAWANI BINTI AHMAD), Nationality (MALAYSIAN), Religion (Muslim), Race (MALAY), Marital Status (Single), and Email (jannahzawani@gmail.com).

4. Click  icon to view the confirmation slip.



The screenshot shows the ILMS iPortal dashboard with the My Confirmation Slip / Exam Permit page. The page displays a table of exam entries with columns: Exam Name, Date, Time, Center, Venue, and View. The table contains one entry: VIRTUAL PCEIA LIFE INSURANCE AC, 30/06/2021, 9:30 AM, VIRTUAL COMPUTER BASED EXAM, VIRTUAL EXAM - CBE. The View column for this entry contains a magnifying glass icon, which is highlighted with a red box. The page also shows a search bar and pagination controls (First, Previous, 1, Next, Last).

5. Click **Print** button to print the confirmation slip / entry permit.
- a. Computer Based Examination


StudentsExamsShort CourseEvent

Student & MembershipExamsMy Confirmation Slip / Exam Permit

HomeHelpCRMWelcome, NUR JANNAH ZAWANI BINTI AHMAD

ILMS Portal

My Confirmation Slip/Exam Permit



**COMPUTER-BASED EXAMINATION
CONFIRMATION SLIP**

| | | | |
|---------|--|--------------|---|
| NAME | : NUR JANNAH ZAWANI BINTI AHMAD | LEVEL | : |
| ADDRESS | : THE MALAYSIAN INSURANCE INSTITUTE NO 5, JALAN SRI SEMANTAN SATU DAMANSARA HEIGHTS WILAYAH PERSEKUTUAN 50490 WILAYAH PERSEKUTUAN | LANGUAGE | : ENGLISH |
| | | C.E.N | : PCABKLC2602210005 |
| | | EXAM SESSION | : |
| COMPANY | : INDIVIDUAL | NRIC | : 930902 |
| | | CENTRE | : KUALA LUMPUR |
| | | VENUE | : MII CITY CENTRE WISMA FGV LEVEL 6, WISMA FGV JALAN RAJA LAUT 50350 KUALA LUMPUR |

| | | |
|----------------------------|------------------|-------------------|
| EXAM / SUBJECT | EXAM DATE | TIME |
| PCEIA GENERAL INSURANCE AB | 26/02/2021 | 3:00 PM - 5:00 PM |

You must produce your original identity card (NRIC) before entering the examination room. Failure to do so you will NOT be allowed to sit for the examination.

IMPORTANT NOTE:

INSTRUCTIONS TO CANDIDATES

1. This is a computer-generated document and it does not require a signature.
2. This document shall not be invalidated solely on the ground that it is not signed.
3. Postponement and withdrawal from the examination are not permissible.
4. Request for any changes of examination centre, route ie. session, etc will NOT be entertained.
5. Candidate must be seated at the examination classroom/hall 15 MINUTES before the commencement of the examination.
6. The institute reserves the right to disallow you from taking the examination if you are late for more than 30 minutes from the commencement of the examination.
7. To report any violation of examination regulation, or any disputes/irregularities, kindly email us at customer@miil.org.my.

☒ I HAVE READ AND UNDERSTOOD THE GENERAL INFORMATION AND INSTRUCTIONS (Please read the attachment)

Print

b. Virtual Computer Based Examination

Students

Exemption & Credit Transfer

Exams

Short Course

Event

Student & Membership

Exams

My Confirmation Slip / Exam Permit

Home

Help

Welcome, NUR JANNAH ZAWANI BINTI AHMAD

My Confirmation Slip/Exam Permit

COMPUTER-BASED EXAMINATION

CONFIRMATION SLIP

NAME

: NUR JANNAH ZAWANI BINTI AHMAD

LEVEL

:

ADDRESS

: THE MALAYSIAN INSURANCE INSTITUTE NO 5, JALAN SRI SEMANTAN SATU DAMANSARA HEIGHTS WILAYAH PERSEKUTUAN 50490 WILAYAH PERSEKUTUAN

LANGUAGE

: ENGLISH

C.E.N

: VPACVZC3006210003

EXAM SESSION

:

NRIC

:

CENTRE

: VIRTUAL COMPUTER BASED EXAM

VENUE

: VIRTUAL EXAM - CBE CANDIDATES WILL BE SITTING FOR ONLINE EXAMINATION IN THEIR PREFERRED LOCATION WITH REMOTE INVIGILATION.

COMPANY

:

EXAM / SUBJECT

VIRTUAL PC&IA LIFE INSURANCE AC

EXAM DATE

30/06/2021

TIME

9:30 AM - 11:30 AM

IMPORTANT NOTE:

I. You are required to produce your original identity card (NRIC) during the verification session. Failure to do so you will NOT be allowed to sit for the examination.

II. You will receive Zoom Meeting link between 24 – 48 hours before the commencement of the examination. Please check your email "Inbox" or Junk/Spam Folder. Please contact us at agentexam@miil.org.my / customer-care@miil.org.my if you do not receive the link at least 1 day before the examination date.

III. Your examination time is - 9:30 AM to 11:30 AM. You must enter the Zoom Meeting not later than 9:00 AM. You will be considered as "absent" if you failed to be in the "virtual examination room" by latest 30 minutes before the Examination time. The Institute reserves the right to disallow you from taking the examination if you are late.

IV. Below are the **COMPULSORY STEPS** that **MUST** be complied to prepare for your examination. Failure to comply, you will not be allowed to be sit for the examination. However you may reregister for the exam with new payment.

a) Technical requirement as below:

i) Microsoft Windows Operating System

| Software | Minimum Specification |
|-------------------|--|
| Operating Systems | Windows 10 Professional edition Windows 10 Home Edition Note: 10 S mode is not supported |
| Browsers | Chrome Version 80.0 Firefox Version 69.0 |
| Pop-up Blocker | Pop-up Blocker should be disabled to launch Test |
| Antivirus | Any Registered Antivirus Product (No Freeware tools) |

ii) Mac Operating System

| MAC OS | BROWSER |
|---|--|
| MAC Book Pro, Mini, Air Operating System Version - 10.15.5 Catalina | Google Chrome 75.0.3770.142 + Safari 12.1.2 + Firefox 69.0 + |

b) Candidate MUST download SECURE BROWSER at least 1 (one) day before the examination day:

i) Secure Browser for Window Operating System

a) Secure Browser

<https://exams.excelsoftcorp.com/ExamHome/Files/MI/IES-WIN-SecureBrowser.zip>

b) Video Tutorial to download Secure Browser

<https://iems.insurance.com.my/TNA/ExamHome/Files/Secure%20Browser%20Installation%20for%20WindowsOS.mp4>

ii) Secure Browser for MAC Operating System

a) Secure Browser

<https://exams.excelsoftcorp.com/ExamHome/Files/MI/IES-MAC-SecureBrowser.zip>

b) Video Tutorial to download Secure Browser

<https://iems.insurance.com.my/TNA/ExamHome/Files/Secure%20Browser%20Installation%20for%20Mac%20OS.mp4>


c) Register to ZOOM meeting via your handphone 1 1/2 hour before the commencement of the examination.

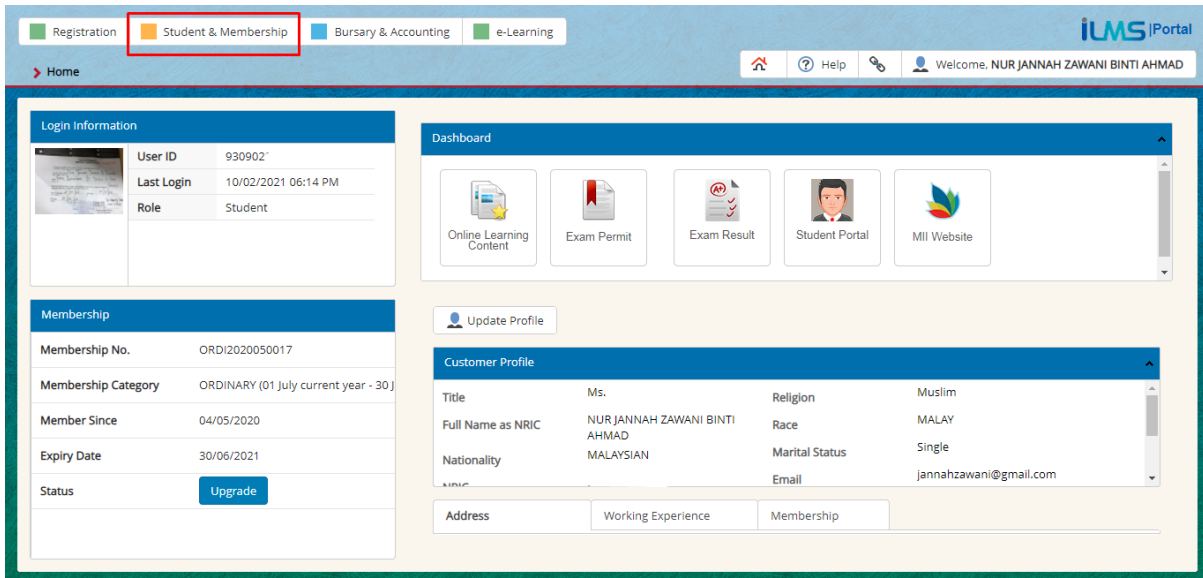
d) Please read the Important Documents on Virtual Computer-Based Examination (VCBE) at <https://www.iems.com.my/learning2/virtual-cbe>

☐ I HAVE READ AND UNDERSTOOD THE [GENERAL INFORMATION AND INSTRUCTIONS](#) (Please read the attachment)

Print

TOPIC 6: VIEW EXAM RESULT

1. User can view Exam Result in ILMs by login into <https://www.mii4u.org>.
2. Click on menu  Student & Membership menu.



The screenshot shows the ILMs Portal dashboard. The top navigation bar includes links for Registration, Student & Membership (highlighted with a red box), Bursary & Accounting, and e-Learning. The dashboard displays user information, membership details, and a customer profile.

Login Information

| | |
|------------|---------------------|
| User ID | 9309020 |
| Last Login | 10/02/2021 06:14 PM |
| Role | Student |

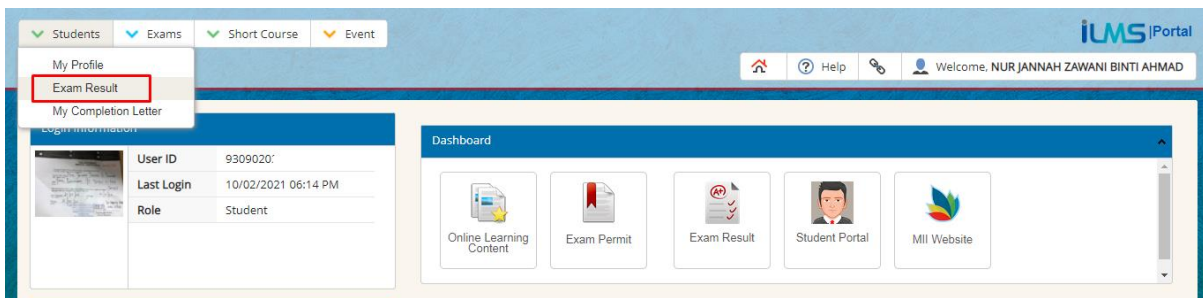
Membership

| | |
|---------------------|---------------------------------------|
| Membership No. | ORDI2020050017 |
| Membership Category | ORDINARY (01 July current year - 30 J |
| Member Since | 04/05/2020 |
| Expiry Date | 30/06/2021 |
| Status | Upgrade |

Customer Profile

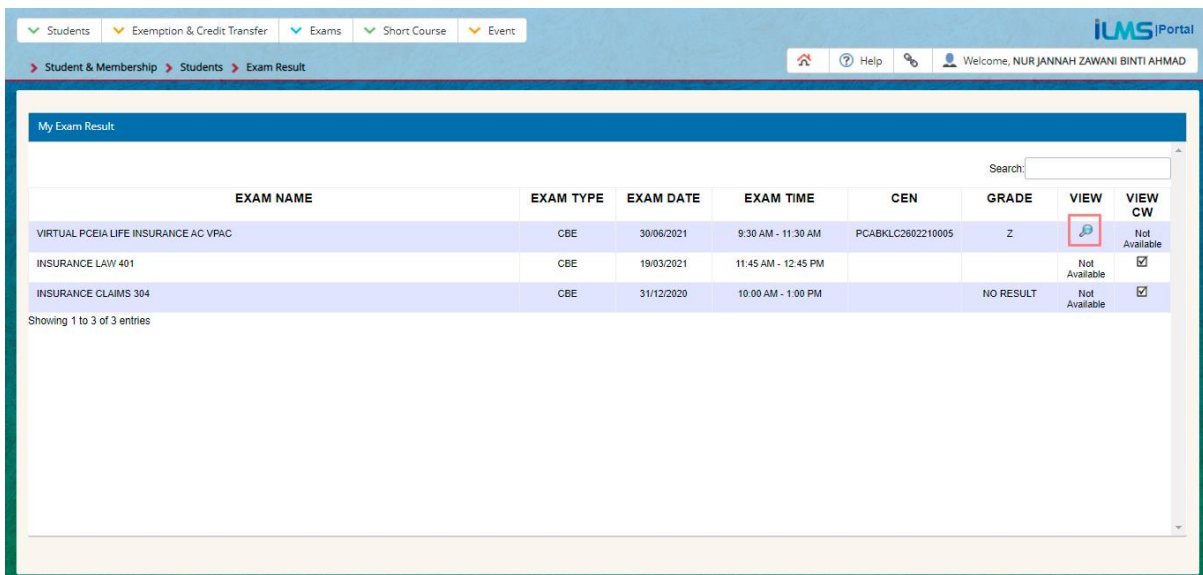
| | | | |
|-------------------|-------------------------------|----------------|--------|
| Title | Ms. | Religion | Muslim |
| Full Name as NRIC | NUR JANNAH ZAWANI BINTI AHMAD | Race | MALAY |
| Nationality | MALAYSIAN | Marital Status | Single |
| Email | jannahzawani@gmail.com | | |

3. Go to menu Students > Exam Result.




The screenshot shows the ILMs Portal dashboard with the 'Students' dropdown menu open. The 'Exam Result' option is highlighted with a red box. The dashboard also displays user information and membership details.

4. System will display all result available under user profile.



The screenshot shows the 'My Exam Result' page. The table displays exam results for the user profile.

| EXAM NAME | EXAM TYPE | EXAM DATE | EXAM TIME | CEN | GRADE | VIEW | VIEW CW |
|--------------------------------------|-----------|------------|---------------------|-------------------|-----------|---|-------------------------------------|
| VIRTUAL PCEJA LIFE INSURANCE AC VPAC | CBE | 30/06/2021 | 9:30 AM - 11:30 AM | PCABKLC2602210005 | Z |  | Not Available |
| INSURANCE LAW 401 | CBE | 19/03/2021 | 11:45 AM - 12:45 PM | | | Not Available | <input checked="" type="checkbox"/> |
| INSURANCE CLAIMS 304 | CBE | 31/12/2020 | 10:00 AM - 1:00 PM | | NO RESULT | Not Available | <input checked="" type="checkbox"/> |

Showing 1 to 3 of 3 entries

5. Click  icon to view the result slip. Click  button to print the result slip.

Students

Exemption & Credit Transfer

Exams

Short Course

Event

Student & Membership

Students

Exam Result

Home

Help

Search

Welcome, NUR JANNAH ZAWANI BINTI AHMAD

My Exam Result

EXAMINATION RESULT

NOTIFICATION

NAME

ADDRESS

COMPANY

NUR JANNAH ZAWANI BINTI AHMAD

THE MALAYSIAN INSURANCE INSTITUTE
NO 5, JALAN SRI SEMANTAN SATU
DAMANSARA HEIGHTS
50490
WILAYAH PERSEKUTUAN
WILAYAH PERSEKUTUAN

LEVEL

LANGUAGE

C.E.N

EXAM SESSION

NRIC / PASSPORT NO.

CENTRE

ENGLISH

VPACVZC3006210003

VIRTUAL COMPUTER BASED EXAM

COMPUTER-BASED EXAMINATION

| EXAM / SUBJECT | EXAM DATE | GRADE |
|---------------------------------|--------------|-------|
| VIRTUAL PCEIA LIFE INSURANCE AC | 30 JUNE 2021 | Z |

MII RESERVES THE RIGHT TO WITHDRAW, WITHHOLD OR INVALIDATE RESULTS OR CERTIFICATES AT ANY TIME PERTAINING TO ANY ALLEGED BREACH OF EXAMINATIONS AND PROCEDURES.

KEY RESULT TO GRADE

| | |
|---|---|
| Z | FAILED BY A CONSIDERATION MARGIN, MORE THAN 10% BELOW THE PASS STANDARD |
| Y | FAILED BY A NARROW MARGIN, WITHIN 10% OF THE PASS STANDARD |
| C | PASSED |
| B | PASSED WITH CREDIT |
| A | PASSED WITH DISTINCTION |

IMPORTANT NOTES:

INSTRUCTIONS ON CERTIFICATE COLLECTION FOR CANDIDATE PASSED THE EXAMINATION

Please write in to the below address or email by stating your name, IC number and candidate Examination Number (CEN) for further advice. An administrative and courier fee will be charged for sending certificate.
Please refer to Mii portal www.insurance.com.my on details of collection certificate.

Customer Service Department, The Malaysian Insurance Institute (Mii) Level 6, Bangunan AICB, No. 10 Jalan Dato' Onn, 50490 Kuala Lumpur, Malaysia. Email: customer@mi.org.my

This is a computer-generated document and it does not require a signature

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