



THE MALAYSIAN INSURANCE INSTITUTE

(COMPANY NO. 35445-H)

(INCORPORATED IN MALAYSIA AS A COMPANY LIMITED BY GUARANTEE AND NOT HAVING A SHARE CAPITAL)

NO 5, JALAN SRI SEMANTAN SATU,

DAMANSARA HEIGHTS, 50490 KUALA LUMPUR.

P.O.BOX 11798, 50758 KUALA LUMPUR

GENERAL LINE: 03-20878882 CUSTOMER SERVICE: 03-20878883

February 29, 2008

Dear Customers & Business Associates

SERVICE AT THE MII CITY CENTRE

We would like to inform you that the service at the MII City Centre will remain at the present level until further notice. The services at MII City Centre are answering inquiries on our products and services, the conduct of the CBE for PCEIA and CEILLI, the resource centre services and the conduct of selected courses.

The deferment of the full services at the MII City Centre is due to the inadequate speed of our network in connecting the MII HQ in Damansara Heights and the City Centre. We have identified the solution and are presently working towards providing you the full services as soon as possible.

We will keep you updated on the progress through notices in our website, www.insurance.com.my

Until such time, registrations, issuance of duplicate examination permits and results and receipt of payment will remain at MII Headquarters in Damansara Heights.

We apologize for any inconvenience caused and hope to have your kind understanding and patience.

Thank you.

Yours sincerely

Khadijah Abdullah
Chief Executive Officer