



## Overview

This one-day workshop is developed specially to train Medical and Health Claims Assessors to become proficient in assessing itemised medical billings. Participants will be adept in translating information from patient medical billing records to provide evidence of medical necessity. The workshop is a platform for participants to discuss and share experiences with regards to assessing medical billings. An experienced trainer with medical and TPA background will guide and advice participants in their daily work.

## Key Learning Outcome

At the end of the program, participants should be able to:

- match the correct procedures stated in the medical billings with the treatment of the diseases.
- classify itemised hospital billings based on diagnosis of diseases.
- demonstrate the understanding of the items in the billing against the coverage in the Hospital & Surgical policy.
- apply information in the billings with the treatment of the diseases.

## Key Course Content

- Introduction – Policy coverage, medical procedure, diagnostic examination and medications
- Case Study 1 – Identifying medical procedure/ exclusion
- Case Study 2 – Matching procedure with diseases
- Case Study 3 – Classifying medications
- Case Study 4/5/6 – Combination of all the issues

## Target Audience

- Those with 2-3 years experience in assessing medical and health insurance claims
- Senior medical claims assessors
- Those who have attended MII's "Assessing Inpatient Billings – To Pay or Not to Pay" Programme
- Medical hospital and surgical underwriters
- Marketers of Employee Benefits Schemes

## Trainer's Profile

### Dr. Nadiah Shaika

Dr. Nadiah Shaika studied at Management & Science University (MSU), Shah Alam, Selangor. She first graduated in Bachelor of Medical Science and continued her degree in MBBS. She quickly became known as a "Humanitarian" due to her work for society and the general public, alongside her academic activities. Some of her work includes community service for the seniors at Sri Kenanga Old Folks Home (2011) and enrolling in the attachment with the forensic department (2009). She also attended Personal Enrichment (Motivation and Leadership Programme) (2012) and Basic Life Support Training at Hospital Klang (2013). She was attached to Hospital Sungai Buloh from 2013 – 2015.

She is currently pursuing her interests in Master's in Medical Education, as well as a medical officer in one of the leading Third-Party Administrator company in Kuala Lumpur.

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|-----------------|---|
| Date            | 6 August 2019   |
| Closing Date    | 19 July 2019  |
| Time   Duration | 9 am - 5 pm   1 Day   |
| Price           | MII Member : RM 689 (single), RM 646 (Group)<br>Non Member : RM 795 (Single), RM 752 (Group)<br>International: USD200 (Single), USD180 (Group)<br><b>(HRDF Claimable)</b><br><b>* Subject to HRDF Conditions</b><br><b>* Price is inclusive of 6% SST</b> |
| Level           | Advanced  |
| CPD Points      | 7   |
| Venue           | <b>THE MALAYSIAN INSURANCE INSTITUTE</b><br>MII City Centre, Suite 6.0W, Level 6<br>Wisma FGV,<br>Jalan Raja Laut, 50350 Kuala Lumpur   |

### REGISTRATION POLICY & DECLARATION

- Registration can be done via online at [www.mii4u.org/llms/user/login](http://www.mii4u.org/llms/user/login). (\*Group Registration : Minimum 3 participants and above)
- MII practices a non credit policy. As such, all companies and individuals are required to make payment before the commencement of the course. But confirmation for places is subject to availability of seat.
- MII reserves the right to reschedule, change the trainer, modify the course content or cancel the course due to unforeseen circumstances without prior notice.
- Contact person or participants will be notified through the email, fax or phone on the status of the course.
- Any cancellation(s) received within 5 working days before commencement date of the course is not allowed and an administration fee of RM530 or USD250 will be charged for each participant. However, replacement of participant(s) is accepted.

### Important Notice

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