



Overview

What are the bright red flags for referring uncertain claims either for more scrutiny or even criminal investigation?

Medical and health insurance company should strive to improve their understanding on medical claims management and cost containment. They should constantly review their medical claim database for any unethical practices committed by the claimant or medical providers.

Key Learning Outcome

At the end of the program, participants should be able to:

- provide a better understanding on medical claims management and cost containment.
- gain insight depth on the impact of uncontrolled medical insurance claims to the insurance industry.
- comprehend types of medical claims fraud commonly committed by medical & health insurance claimant and medical providers.
- appreciate and understand claims case studies.
- share and to discuss medical and health insurance claims issues faced by the medical and health insurance fraternity.

Key Course Content

- Understanding the impact of escalating health care cost to medical and health insurers
- Understanding unusual medical claims pattern
- Understanding Medical Claim Management and its impact

Target Audience

- Insurance Associations i.e. LIAM/PIAM/NIAM/MTA
- Insurance Agents from Life/General/Takaful Operators
- Life/General/Takaful Operators Personnel i.e Life & Medical Claim Assessors, Life and Medical Underwriters, Risk Management Personnel, Actuarial Personnel, Employee Benefits and Medical & Health Insurance Marketers
- Insurance Brokers/Adjusters
- Owner/Employer of employee benefits scheme
- Anyone who wish to gain insight into Medical Claim Management and Cost Containment

Trainer's Profile

Mr. Chan Wei Fay

Mr. Chan holds a Bachelor of Science majoring in Mathematics and Statistics from University of London. He also holds the Associateship of Australian Insurance Institute.

He has more than 30 years of experience in management of Medical Insurance business – ranging from Underwriting, Claims, Policy wording, Product Development, Marketing/Service & General Management of the portfolio.

Currently, he is the General Manager of an International Insurance Company writing a profitable Medical Insurance Business.

Date	27 - 28 August 2019
Closing Date	5 August 2019
Time Duration	9 am - 5 pm 2 Days
Price	MII Member : RM 1280 (single), RM 1220 (Group) Non Member : RM 1490 (Single), RM 1429 (Group) International: USD400 (Single), USD380 (Group) (HRDF Claimable) * Subject to HRDF Conditions * Price is inclusive of 6% SST
Level	Intermediate
CPD Points	14
Venue	THE MALAYSIAN INSURANCE INSTITUTE Mii City Centre, Suite 6.0W, Level 6 Wisma FGV, Jalan Raja Laut, 50350 Kuala Lumpur

REGISTRATION POLICY & DECLARATION

- Registration can be done via online at www.mii4u.org/llms/user/login. (*Group Registration : Minimum 3 participants and above)
- MII practices a non credit policy. As such, all companies and individuals are required to make payment before the commencement of the course. But confirmation for places is subject to availability of seat.
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- Any Cancellation after the closing date is not allowed. However replacement of participant is accepted.

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