



THE MALAYSIAN
INSURANCE INSTITUTE

Sometimes Attack Is Your
Best Fraud Defence Strategy:
**The Insurance Industry's 5 Rings
of Fraud Protection!**

23-24 September 2019 | Seri Pacific, Kuala Lumpur

ABOUT THE COURSE

The principles of fraud detection and prevention are explained aiming at keeping the entire insurance market free from distortion and each insurer committed to fight relentlessly fraud within its organization.

This course will provide you with valuable working tips along the way and in the dedicated Takeaway sections.

DAY 1

The program highlights robust anti-fraud measures in its practical fraud management section entailing highlights of predictive fraud analytics solutions and tools to fight fraud in real case studies.

DAY 2

Highlights robust anti-fraud measures under the umbrella of a strategic fraud protection framework that emboldens the fight against fraud on regulatory, corporate and operational levels

KEY LEARNING OBJECTIVES

By the end of this course, participants will be able to

- Understand and apply the mechanisms of the 5 rings of the Insurance Industry's 5 Rings of Fraud Protection
- Understand the key suites of leading predictive fraud detection and prevention analytics software solutions
- Gauge the extent of fraud losses and saving potential through robust fraud protection processes in Life and Non-Life industries
- Acquire practical anti-fraud knowledge through real case studies
- Formulate its own Fraud Charter

TARGET AUDIENCE

- Claims, Underwriter, Legal and Compliance, Fraud Investigator, PR Communications, Adjuster, Business Head, Procurement, Product Specialist

DURATION OF TRAINING

- 2 days classroom training

COURSE CONTENT

DAY 1

- Overview of fraud protection– practical management principles
- Introduction of Sophisticated Predictive Fraud Analytics Software
- Introduction to Robust Fraud Management Process
- Case Studies on Fraud and Predictive Fraud Analytics aspects
- Summary key tasks of fraud investigators and 3 suites of fraud analytics software

DAY 2

- Overview of Strategic Fraud Risks Framework
- Introduction to key concepts of Fraud Charter, Regulatory Regime and Insurers' Commitment
- Case studies on all concepts
- Examination of types of fraud and key elements of fraud with practical examples
- Formulate your own Insurance Charter
- Analyse fraud aspects of "Slip and Fall Video"
- Translate Insurers' Anti-Fraud Commitment into your own action plan

TRAINER PROFILE



Rudolf Frei

Rudolf Frei has over 27 years' of hands-on experience in the insurance industry, specialising in insurance management consulting and claims, fraud and insurance operations and sales support

ADMINISTRATIVE DETAILS

Category	1-2 Pax	3 Pax and Above
MII Member	RM 1700	RM 1615
Non Member	RM 1870	RM 1780
International	USD 550	USD 530

** Fees inclusive of 6% SST (Malaysia Sales and Service Tax)*

** Fee is Inclusive welcome drinks, programme materials, tea breaks and lunches.*

PARTICIPANT DETAILS

Name (as per IC)	IC No. (New)/Passport No	Designation	Email
Contact Person:		Email Address:	
Tel No :	HP No :	Fax No :	
Company Name :			

PAYMENT OPTIONS (Please tick (✓) method of payment)

Cash Payment
 Enclosed is a Bankdraft / Money Order no. for RM _____ made payable to The Malaysian Insurance Institute.
 Direct Bank In to MII account : **2-64160-00004670**
 RHB Bank Bhd. G129, Ground Floor, Bangsar Shopping Centre, 285 Jalan Maarof, Bangsar, 59100 Kuala Lumpur, Malaysia.
 Telegraphic Transfer in USD to MII account : **6-14165-00000321**
 RHB Bank Bhd. G129, Ground Floor, Bangsar Shopping Centre, 285 Jalan Maarof, Bangsar, 59100 Kuala Lumpur, Malaysia.
 (Payment Slip Attached) Please charge RM _____ to my credit card. VISA MASTER
 Card number :
 Expiry date : _____ Cardholder's signature : _____

Note :
 1. Payment to be made payable to "The Malaysian Insurance Institute"
 2. Participants will not be registered for the programme until payment is received.
 3. We wish to inform that MII does not accept personal cheques.

REGISTRATION POLICY

- Registration methods:
 - Online registration at www.mii4u.org/ilms/user/login
 - Completed registration form together with payment to reach MII at least 14 working days before the course date.
- Deadline to submit registration form is 14 DAYS BEFORE the programme.
- Reservation for the course can be made by phone or fax but will be confirmed upon receipt of the registration form and full payment.
- A FULL FEE is chargeable if no written notice of cancellation is received 14 DAYS BEFORE the course commences or if the participant fails to report for the course.
- Cancellation after the deadline WILL NOT BE ENTERTAINED. However, substitute participant(s) is/are always welcome.
- The organiser reserves the right to reschedule or cancel the course due to unforeseen circumstances and will notify the contact person accordingly.
- Confirmation of the course will be notified to the contact person/registered participant(s).

DECLARATION

Important Notice
 In regards to Personal Data Protection Act 2010 ("the Act"), please note that your personal data is used, stored, disclosed and processed by MII solely for the Purpose of registering training courses and/or in connection to other MII products or services. Your personal information may also be disclosed or transferred to relevant third party i.e. to the industry related associations, industry related companies, government agencies and any of their respective agents. Any inquiries or complaints with respect to your personal information may also be channeled to MII by submitting such request to MII via post, email (customercare@mii.org.my) or facsimile (03-2093 9287).

Applicant's declaration
 I am deemed to have consented to MII to use, store, disclose and process my personal data for the Purpose mentioned above and agree to comply with and be subject to the jurisdiction of all rules and regulation of MII concerning the training courses.

Applicant's Signature : _____ Date : _____